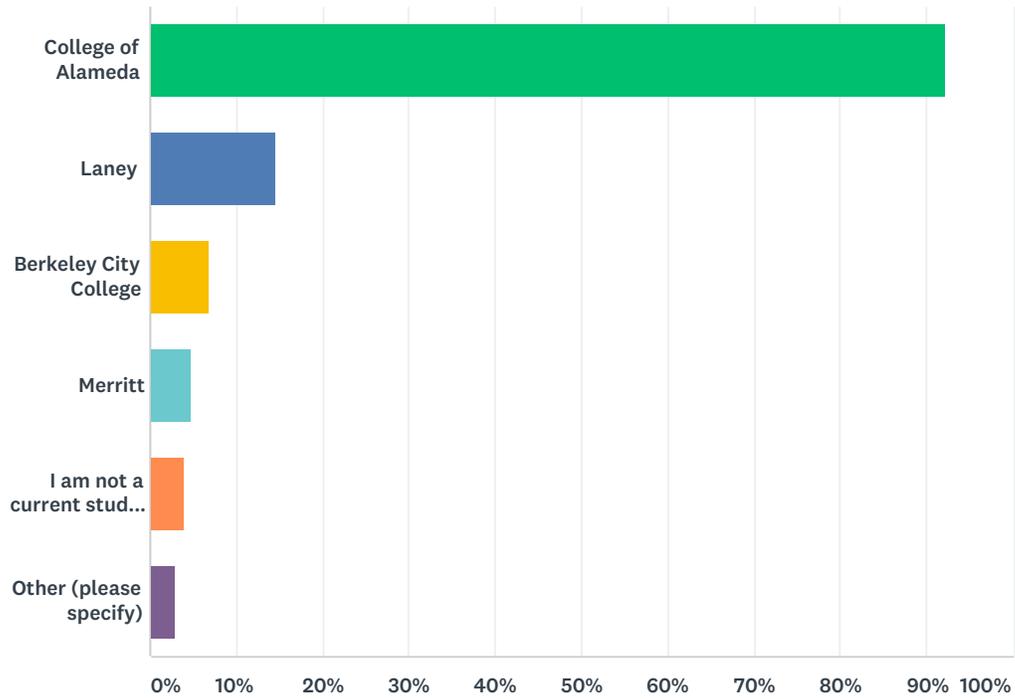


Q1 I am a student at: (Check all that apply)

Answered: 102 Skipped: 0

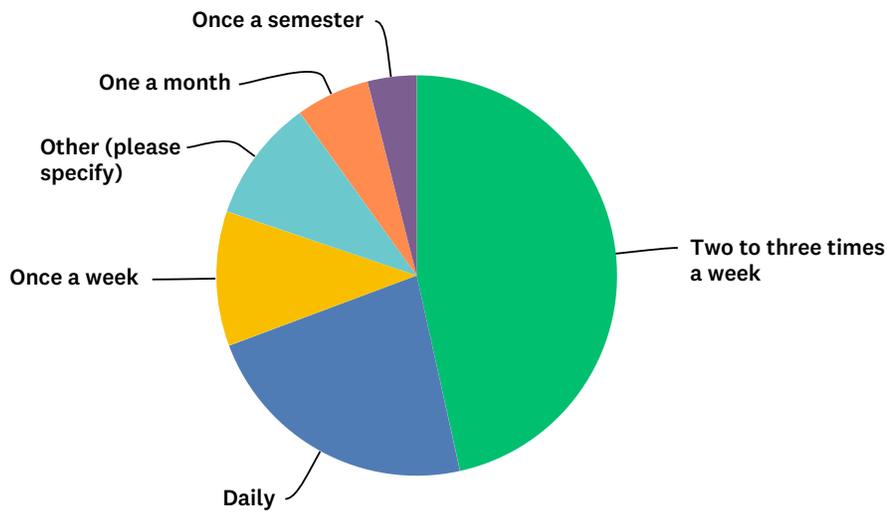


ANSWER CHOICES	RESPONSES
College of Alameda	92.16% 94
Laney	14.71% 15
Berkeley City College	6.86% 7
Merritt	4.90% 5
I am not a current student at any college in the Peralta Community College District	3.92% 4
Other (please specify)	2.94% 3
Total Respondents: 102	

#	OTHER (PLEASE SPECIFY)	DATE
1	ASTI	10/21/2019 2:41 PM
2	ASTI	10/21/2019 2:39 PM
3	Staff	10/21/2019 10:55 AM

Q2 How often do you use the COA Library?

Answered: 101 Skipped: 1

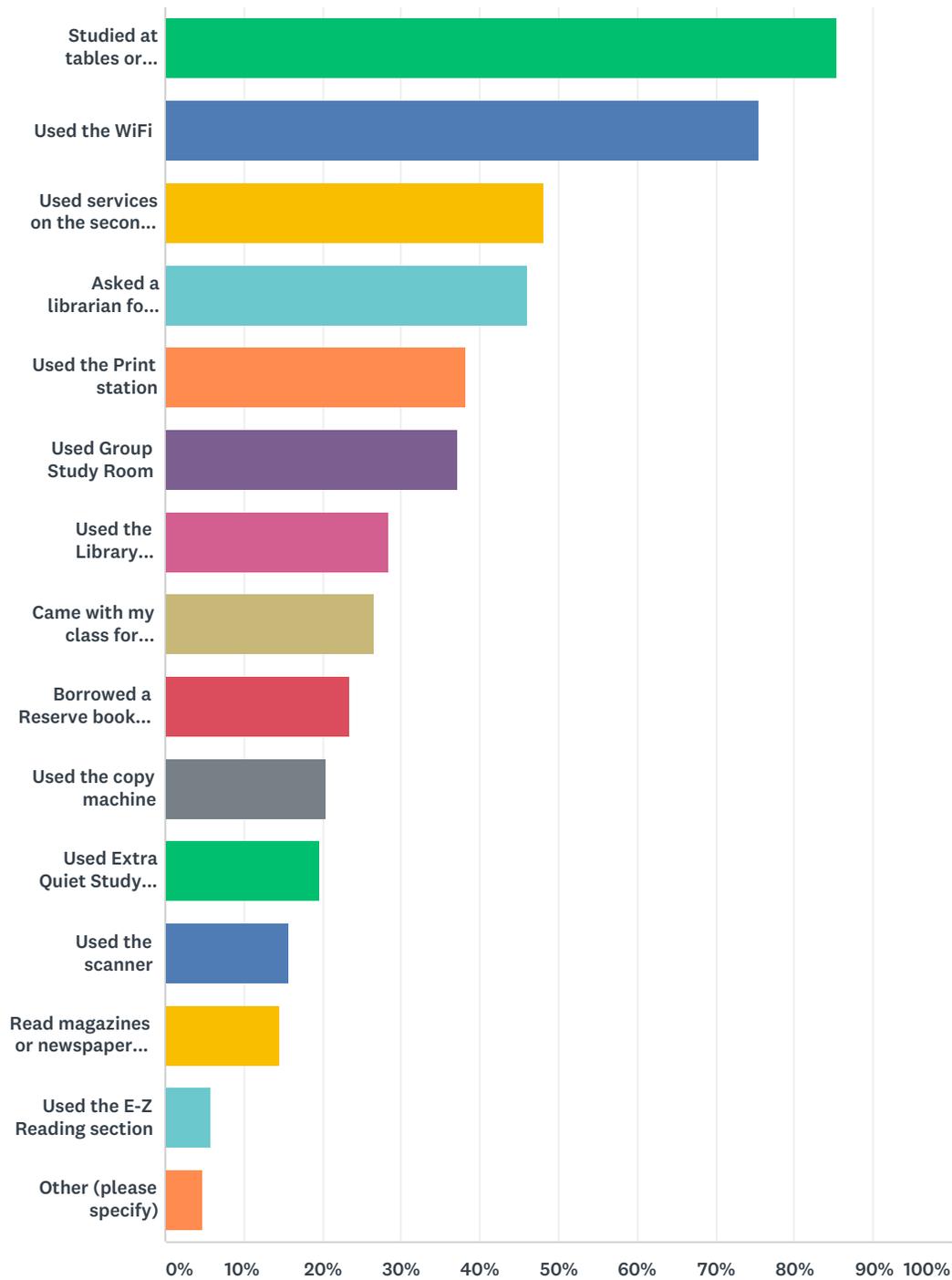


ANSWER CHOICES	RESPONSES	
Two to three times a week	46.53%	47
Daily	22.77%	23
Once a week	10.89%	11
Other (please specify)	9.90%	10
One a month	5.94%	6
Once a semester	3.96%	4
Never	0.00%	0
TOTAL		101

#	OTHER (PLEASE SPECIFY)	DATE
1	3-4 times a week.	10/21/2019 2:07 PM
2	During the semester, a few times for projects or papers.	10/21/2019 1:46 PM
3	When I use the lab, or do homework or read.	10/21/2019 12:53 PM
4	I'm ashamed to say!	10/21/2019 11:06 AM
5	not often.	10/21/2019 10:55 AM
6	not often.	10/21/2019 10:53 AM
7	sometimes	10/21/2019 10:18 AM
8	Couple times a month.	10/21/2019 10:05 AM
9	When meeting with other students.	10/21/2019 9:55 AM
10	for projects mostly	10/21/2019 9:52 AM

Q3 Which of the following activities have you done in the COA Library? (Check all that apply)

Answered: 102 Skipped: 0



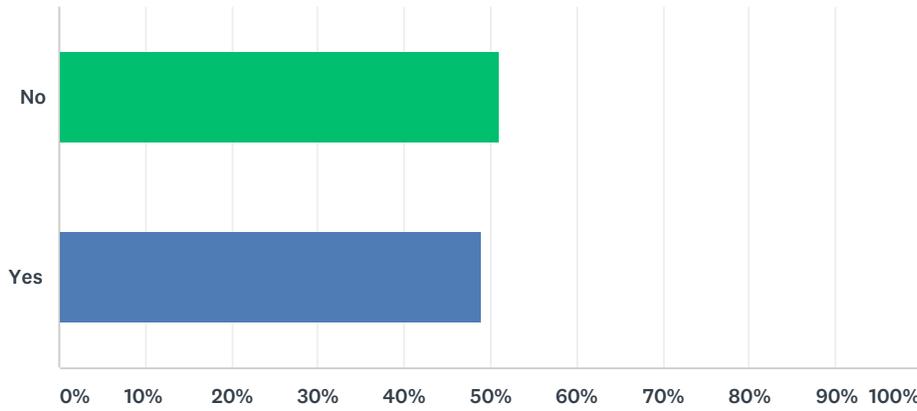
ANSWER CHOICES	RESPONSES	
Studied at tables or carrels	85.29%	87
Used the WiFi	75.49%	77

Used services on the second floor (Computer Lab, Writing Lab, Math Lab, etc.)	48.04%	49
Asked a librarian for help	46.08%	47
Used the Print station	38.24%	39
Used Group Study Room	37.25%	38
Used the Library computers to look up books or articles	28.43%	29
Came with my class for library instruction	26.47%	27
Borrowed a Reserve book (Textbook)	23.53%	24
Used the copy machine	20.59%	21
Used Extra Quiet Study Room	19.61%	20
Used the scanner	15.69%	16
Read magazines or newspapers in the browsing area	14.71%	15
Used the E-Z Reading section	5.88%	6
Other (please specify)	4.90%	5
Total Respondents: 102		

#	OTHER (PLEASE SPECIFY)	DATE
1	rest rooms and drinking water	10/21/2019 2:17 PM
2	group work	10/21/2019 2:15 PM
3	Doing homework.	10/21/2019 12:53 PM
4	check out books	10/21/2019 10:26 AM
5	Studied at the Quiet Study zone.	10/21/2019 9:44 AM

Q4 Have you ever looked for a book in the COA Library?

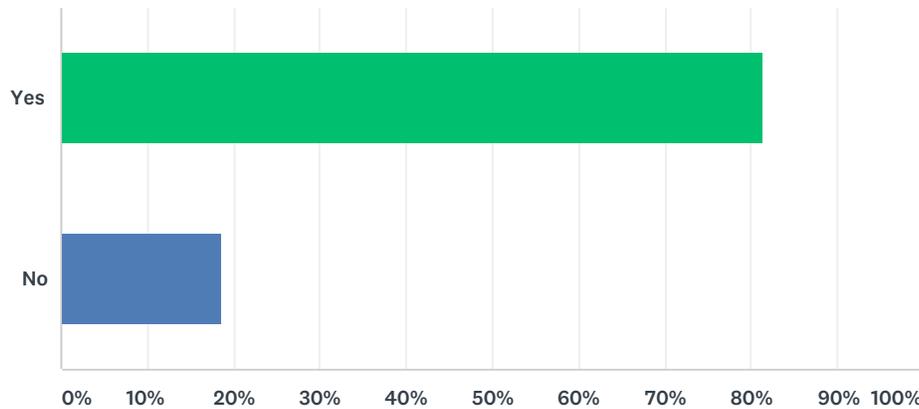
Answered: 102 Skipped: 0



ANSWER CHOICES	RESPONSES	
No	50.98%	52
Yes	49.02%	50
TOTAL		102

Q5 If you answered yes to #4 (ever looked for a book), did you find what you needed?

Answered: 59 Skipped: 43

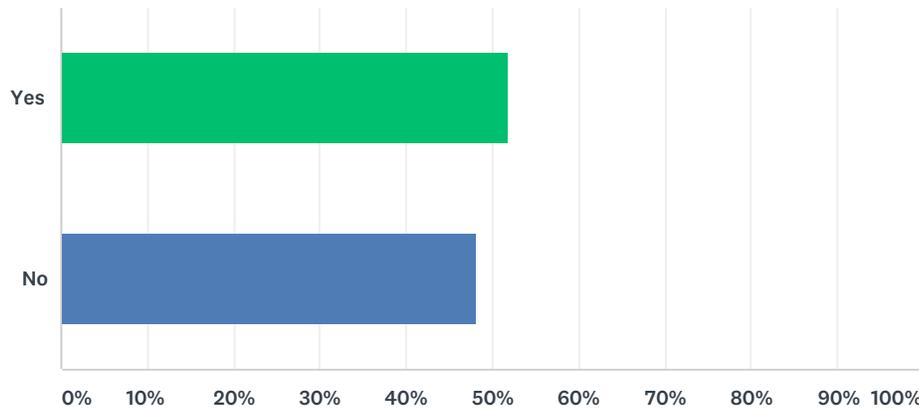


ANSWER CHOICES	RESPONSES	
Yes	81.36%	48
No	18.64%	11
TOTAL		59

#	COMMENT:	DATE
1	I needed only a dictionary.	10/21/2019 2:42 PM
2	academic book	10/21/2019 2:36 PM
3	I am planning to go back and finish the book.	10/21/2019 2:20 PM
4	most of the time	10/21/2019 2:14 PM
5	No comment	10/21/2019 12:55 PM
6	It was a book on better grammar.	10/21/2019 12:53 PM
7	some of the time.	10/21/2019 10:26 AM
8	and no. Looking for books on weaving.	10/21/2019 10:21 AM
9	with the librarian's help.	10/21/2019 9:50 AM

Q6 Have you ever looked for articles using the COA Library’s Article Databases?

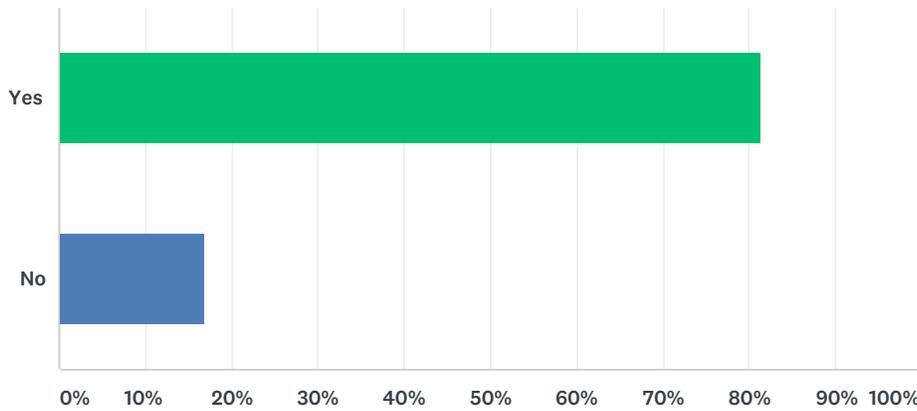
Answered: 102 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	51.96%	53
No	48.04%	49
TOTAL		102

Q7 If you answered yes to #6 (ever looked for articles in the databases), did you find what you needed?

Answered: 59 Skipped: 43

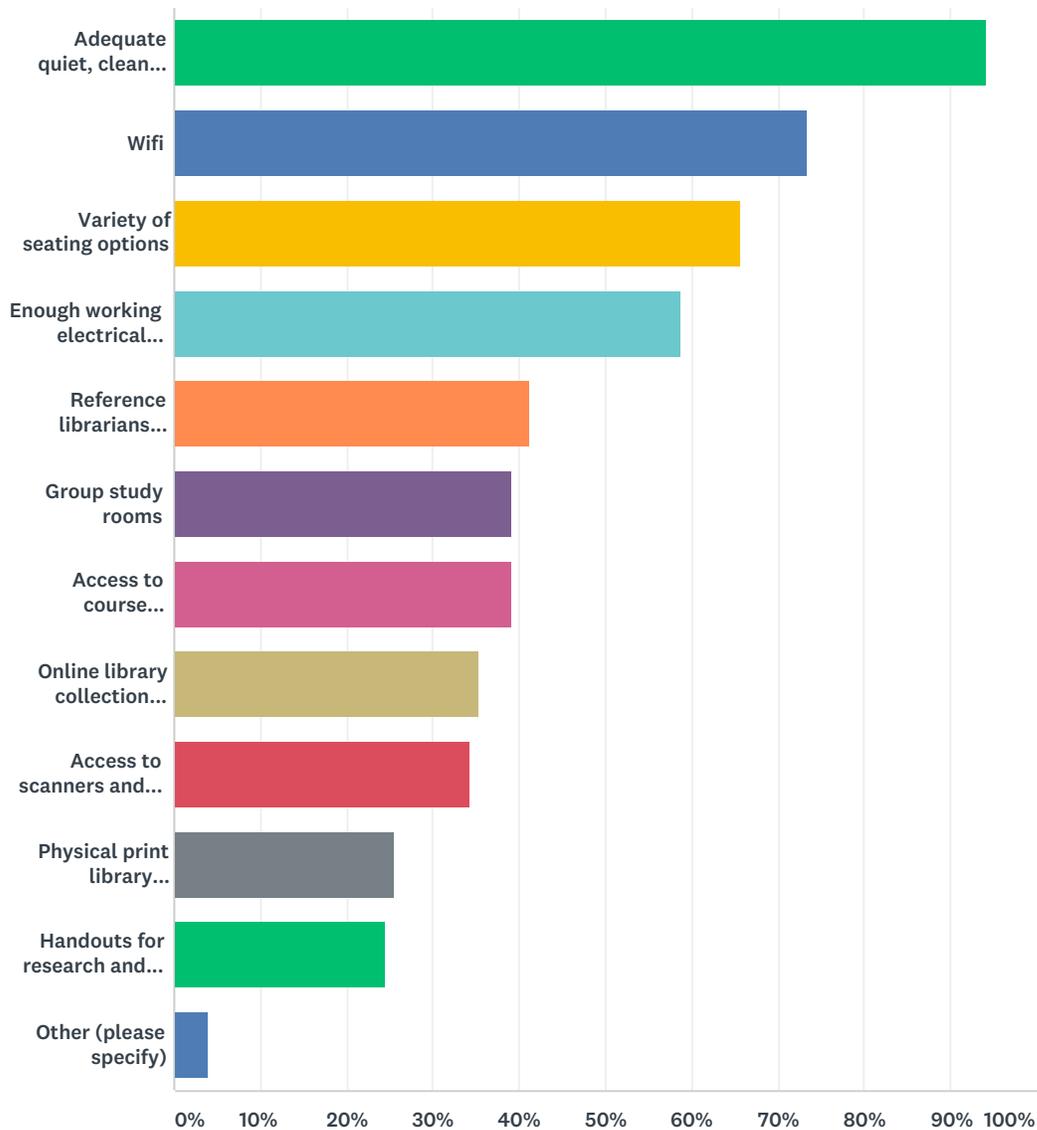


ANSWER CHOICES	RESPONSES	
Yes	81.36%	48
No	16.95%	10
TOTAL		59

#	COMMENT:	DATE
1	99 % of the time.	10/21/2019 1:46 PM
2	No comment.	10/21/2019 12:55 PM
3	But it was with a class.	10/21/2019 12:53 PM
4	For me English assignments and Anthropology.	10/21/2019 9:50 AM

Q8 When you visit the COA Library, what is most important to you? (Check all that apply)

Answered: 102 Skipped: 0



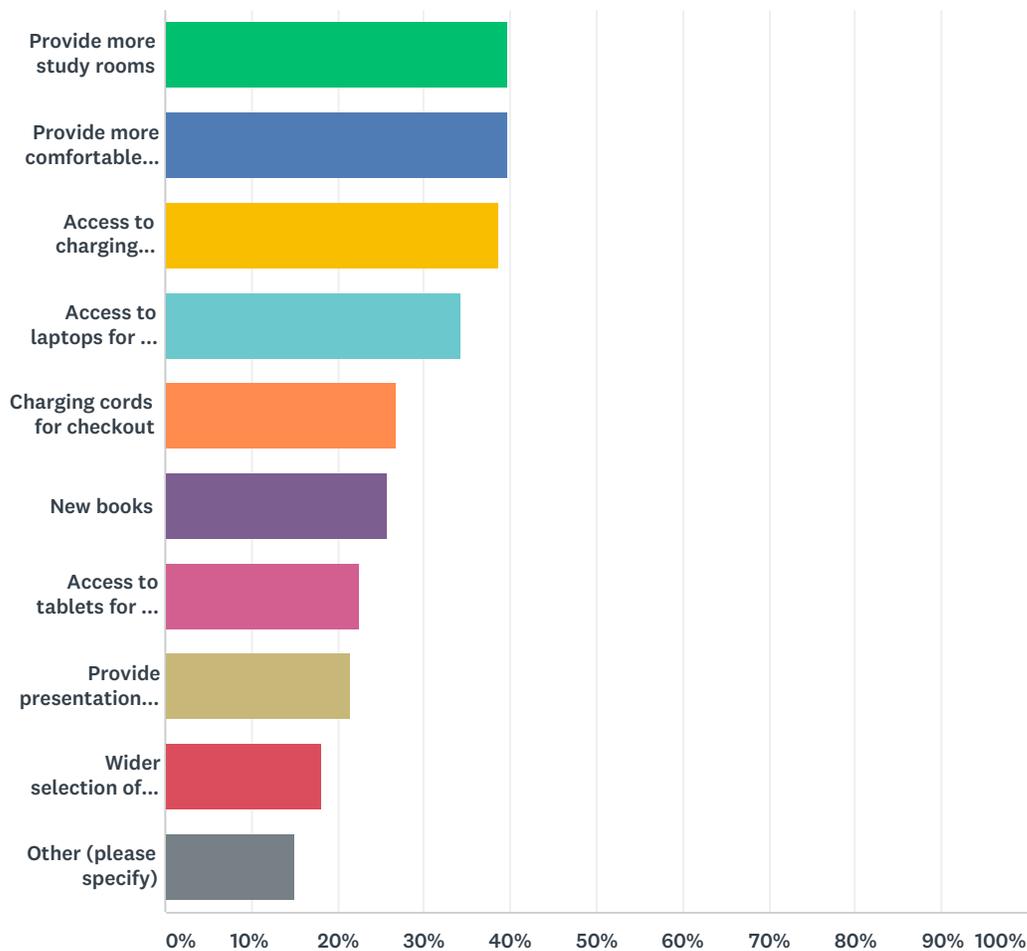
ANSWER CHOICES	RESPONSES	
Adequate quiet, clean and safe study spaces	94.12%	96
Wifi	73.53%	75
Variety of seating options	65.69%	67
Enough working electrical outlets	58.82%	60
Reference librarians always available for assistance	41.18%	42
Group study rooms	39.22%	40
Access to course textbooks through the Reserve Desk	39.22%	40

Online library collection (databases , online articles, E-books and on demand films and documentaries)	35.29%	36
Access to scanners and copy machines	34.31%	35
Physical print library collection (books, magazines and newspapers)	25.49%	26
Handouts for research and citation topics	24.51%	25
Other (please specify)	3.92%	4
Total Respondents: 102		

#	OTHER (PLEASE SPECIFY)	DATE
1	printing capabilities	10/21/2019 1:46 PM
2	They are really nice people. Thanks from everyone.	10/21/2019 11:40 AM
3	couches	10/21/2019 10:05 AM
4	The personnel are great and they help you with a smile.	10/21/2019 9:50 AM

Q9 What would make you want to use the library more frequently? (check all that apply)

Answered: 93 Skipped: 9



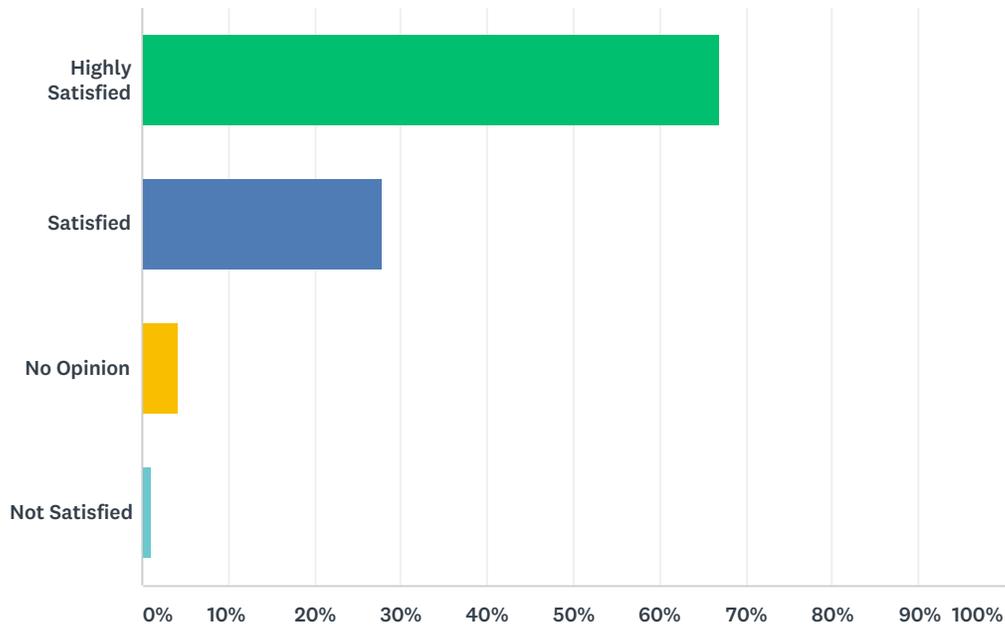
ANSWER CHOICES	RESPONSES	
Provide more study rooms	39.78%	37
Provide more comfortable seating	39.78%	37
Access to charging stations	38.71%	36
Access to laptops for use in the library	34.41%	32
Charging cords for checkout	26.88%	25
New books	25.81%	24
Access to tablets for use in the library	22.58%	21
Provide presentation equipment in study rooms	21.51%	20
Wider selection of online databases	18.28%	17
Other (please specify)	15.05%	14

Total Respondents: 93

#	OTHER (PLEASE SPECIFY)	DATE
1	Everything is perfect.	10/21/2019 2:12 PM
2	Haven't thought of anything where the library doesn't have what I need.	10/21/2019 1:51 PM
3	Should be as it is.	10/21/2019 11:58 AM
4	When I need to study for a test. It's close to my house, cannot study at home.	10/21/2019 11:46 AM
5	Study rooms for smaller groups.	10/21/2019 11:36 AM
6	At least one book for every course COA offers. I'd rather come to the library and borrow the book than pay \$60-\$150 to rent it from a site.	10/21/2019 11:19 AM
7	feeling comfortable knowing the library set up and where everything is.	10/21/2019 11:06 AM
8	Be able to check out newer textbooks for around the campus for two hours.	10/21/2019 10:26 AM
9	I like it the way it is right now.	10/21/2019 10:16 AM
10	Access to charging stations in the computer lab.	10/21/2019 10:09 AM
11	Study rooms for individual students.	10/21/2019 10:05 AM
12	I love the access I have now.	10/21/2019 10:03 AM
13	More time to study.	10/21/2019 10:01 AM
14	The services are great.	10/21/2019 9:50 AM

Q10 How satisfied are you with staff and librarians at the College of Alameda Library?

Answered: 97 Skipped: 5

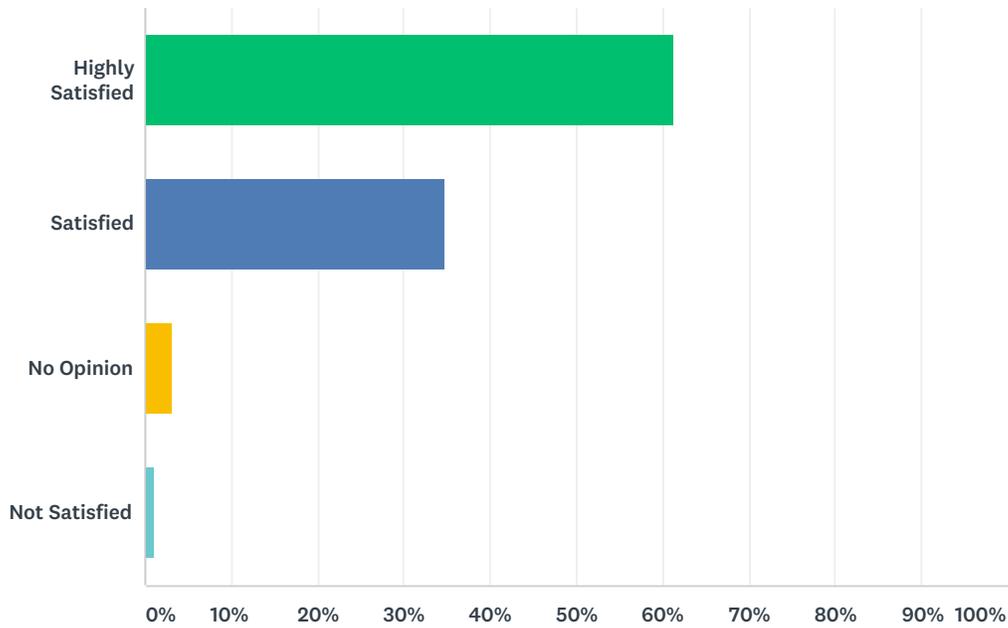


ANSWER CHOICES	RESPONSES
Highly Satisfied	67.01% 65
Satisfied	27.84% 27
No Opinion	4.12% 4
Not Satisfied	1.03% 1
TOTAL	97

#	COMMENT:	DATE
1	The last time I went to the library before I was twelve, and now there is a great one on my campus.	10/21/2019 2:24 PM
2	Haven't been here enough.	10/21/2019 12:12 PM
3	The staff isn't helpful at all. This is my first semester here and it is difficult because no one is helping me when I ask for help. Nice librarians, though.	10/21/2019 11:06 AM
4	I love them!	10/21/2019 10:21 AM

Q11 How satisfied are you with the physical space of the College of Alameda Library?

Answered: 98 Skipped: 4

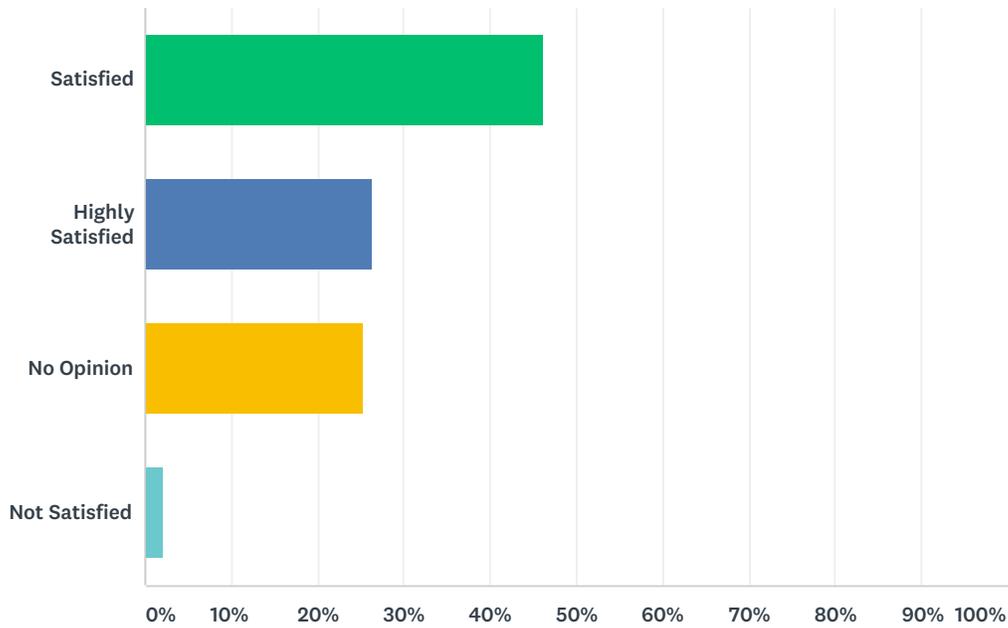


ANSWER CHOICES	RESPONSES
Highly Satisfied	61.22% 60
Satisfied	34.69% 34
No Opinion	3.06% 3
Not Satisfied	1.02% 1
TOTAL	98

#	COMMENT:	DATE
1	Very tidy and clean.	10/21/2019 10:21 AM

Q12 How satisfied are you with the book collection available at the College of Alameda Library?

Answered: 95 Skipped: 7

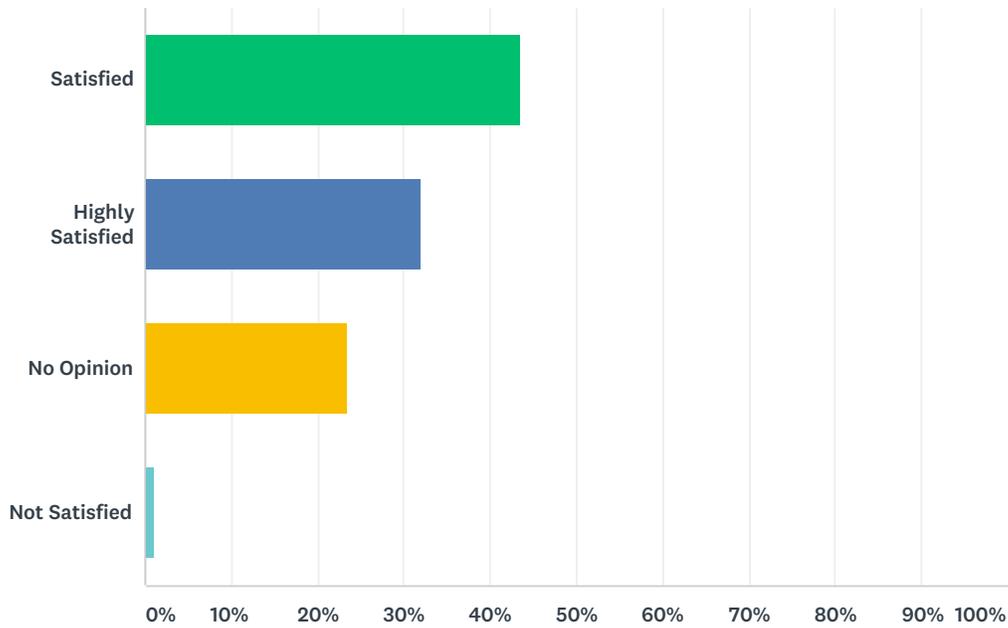


ANSWER CHOICES	RESPONSES	
Satisfied	46.32%	44
Highly Satisfied	26.32%	25
No Opinion	25.26%	24
Not Satisfied	2.11%	2
TOTAL		95

#	COMMENT:	DATE
1	especially in the fashion section.	10/21/2019 10:21 AM

Q13 How satisfied are you with the article databases available at the College of Alameda Library?

Answered: 94 Skipped: 8



ANSWER CHOICES	RESPONSES
Satisfied	43.62% 41
Highly Satisfied	31.91% 30
No Opinion	23.40% 22
Not Satisfied	1.06% 1
TOTAL	94

#	COMMENT:	DATE
1	no	10/21/2019 10:22 AM

Q14 Is there anything else you would like to tell us?

Answered: 40 Skipped: 62

#	RESPONSES	DATE
1	Thank you for hearing me.	10/21/2019 2:42 PM
2	no.	10/21/2019 2:33 PM
3	N/A	10/21/2019 2:30 PM
4	I think if you are not around books or using them, you should be able to bring drinks in the library.	10/21/2019 2:29 PM
5	I like to study in the COA library.	10/21/2019 2:26 PM
6	N/A	10/21/2019 2:25 PM
7	smiley face emoticon	10/21/2019 2:14 PM
8	You are doing great. Comfortable seating upstairs or more near outlets?	10/21/2019 2:07 PM
9	You're doing a great job!	10/21/2019 2:05 PM
10	I appreciate the quiet space.	10/21/2019 2:04 PM
11	Keep doing a great job!	10/21/2019 1:52 PM
12	No, that is all.	10/21/2019 1:51 PM
13	nope!	10/21/2019 1:49 PM
14	I love the tables and chairs set-up that you currently have. PLEASE, don't change this. Thank you	10/21/2019 1:44 PM
15	NA	10/21/2019 1:38 PM
16	Very clean, and looks nice.	10/21/2019 12:55 PM
17	No thank you!	10/21/2019 12:50 PM
18	I love the library.	10/21/2019 12:46 PM
19	Thank you for having the library open in the mornings!	10/21/2019 12:14 PM
20	Thank you for providing a quiet work space.	10/21/2019 12:12 PM
21	Thank you.	10/21/2019 12:08 PM
22	It's fine the way it is!	10/21/2019 11:46 AM
23	Keep up the good work!	10/21/2019 11:44 AM
24	It is really helpful.	10/21/2019 11:40 AM
25	Area to have beverages.	10/21/2019 11:38 AM
26	N/A	10/21/2019 11:34 AM
27	N/A	10/21/2019 11:31 AM
28	no	10/21/2019 11:27 AM
29	The staff are always so helpful and patient.	10/21/2019 11:24 AM
30	Keep up the good work!	10/21/2019 11:22 AM
31	This entry was illegible but was something about the Financial Aid Office.	10/21/2019 11:06 AM
32	More author's presence to entice readers.	10/21/2019 10:55 AM
33	Keep the friendly employees that are helping through the library. We like them and they are very helpful.	10/21/2019 10:26 AM
34	I would love there to be more opportunities for students to work in cataloging.	10/21/2019 10:21 AM

35	Thanks!	10/21/2019 10:14 AM
36	You're doing well.	10/21/2019 10:05 AM
37	Yes, thank you. Everybody at school is nice and kind.	10/21/2019 10:01 AM
38	Just keep doing what you're doing and the services your staff provides are helpful. Thank you so much.	10/21/2019 9:50 AM
39	It would be great if the COA library can open over the weekend, or Saturday.	10/21/2019 9:44 AM
40	Thank you for your hard work! (librarians)	10/21/2019 9:16 AM