### Welcome to Program Review

### Welcome Jane McKenna, Please choose your department and activity

Please choose Department

LIS - Service Area with Instruction - Library

Are you completing Program Review or Annual Program Update (APU)?

Program Review

### **Program Overview**

Please verify the mission statement for your program. If there is no mission statement listed, please add it here.

Mission: The College of Alameda Library is a teaching and learning-centered library for a diverse community

providing physical and online access to quality print, electronic, and multi-media resources, services, and instruction. The library faculty and staff promote academic excellence and student success by emphasizing skills in library research, information literacy, and critical thinking.

Goals and Objectives:

- â- To provide quality services, research materials, technology, facilities, and instructional programs that support the college curricula, information literacy, and research needs. (Maps to ILOs #1, #2, #3, #4, and #5)
- \$ To provide students with access to information resources that support their learning processes teach information literacy, and satisfy their intellectual people (Mans to II Os. #1, #2, #4, and #5)

#### **Program Total Faculty and/or Staff**

E11	Timo	

Steve Gerstle Ann Buchalter lane McKenna

Add Faculty and/or Staff

#### **Part Time**

Barbara Fields Mary Poeck Joan Bewley

Add Faculty and/or Staff

The Program Goals below are from your most recent Program Review or APU. If none are listed, please add your most recent program goals. Then, indicate the status of this goal, and which College and District goal your program goal aligns to. If your goal has been completed, please answer the follow up question regarding how you measured the achievement of this goal.

Goal: At least 30% of the Library collection will have a publication date within the last 18 years. Justification: Campus data shows that students checking out print books have higher GPAs and success rates than the college average ... this is also seen when broken out by at risk groups and equity challenged groups. Full data on this is located on the Library website under Planning Documents.

Status

In-Progress

College Goa

Increase retention and persistence rates

District Goal

Advance Student Access, Equity, and Success

If Completed, What evidence supports completion of this goal? How did you measure the achievement of this goal?

Library collections statistics are run annually and provide data on the age of the collection that can be used to determine whether this goal is met. This data is analyzed at discipline meetings, utilized in the collection development process, entered into CurriQunet, included in planning documents and posted on the Library webpage.

Goal: Provide library orientations for 60% of all English 1A and 100% of all English1AS sections.

Justification: Campus data shows that students receiving 2 or more library orientations per section have a higher success rates than other sections of the course not receiving orientations.

Status

In-Progress

College Goal

Increase retention and persistence rates

District Goal

Advance Student Access, Equity, and Success

Goal: Plan for, train and implement the State-wide migration to a new Library Integrated System called Alma/Primo from ExLibris.

Justification: this is basically a requirement since the State has agreed to pay for nearly all costs associated with this migration.

Status

In-Progress

College Goal

Increase community and educational partnerships

District Goal

Advance Student Access, Equity, and Success

Goal: Hire a full-time Instructional and Reference Librarian to fill a retirement.

Justification: It is critical that the Library hire an Instructional Librarian as soon as possible. This need is urgent. Failure to hire will place the college out of compliance with Ed. Code, risk accreditation, and lead to significant cutbacks in the number of orientations provided to students at the college which impacts student success rates.

#### Status

In-Progress

College Goal

Increase retention and persistence rates

District Goal

Advance Student Access, Equity, and Success

### If Completed, What evidence supports completion of this goal? How did you measure the achievement of this goal?

Detailed data is gathered and analyzed annually on the number of orientations provided and students attending library orientations. Data is also gathered to determine the impact these orientations have on success and retention rates. This data is analyzed at discipline meetings, entered into CurriQunet, included in planning documents and posted on the Library webpage. Full data on this is located on the Library website under Planning Documents.

### If Completed, What evidence supports completion of this goal? How did you measure the achievement of this goal?

Based on agreements signed with the State Chancellor's Office, in Dec. 2019, the COA Library will migrate to a new Library Integrated System called Alma/Primo from ExLibris. By Feb. 2020 the Library should be utilizing Alma/Primo for all library system functions related to our ILS.

### If Completed, What evidence supports completion of this goal? How did you measure the achievement of this goal?

When the Board approves the hire of the selected candidate. This will be reflected in Board minutes.

### Describe your current utilization of facilities, including labs and other space

The COA Library has approximately 20,748 gross square feet as assignable space on the first floor of the L Building and an additional 2,521 square feet of study space on the 2nd floor of the L Building. The space on the first floor includes seating for more than 200 students, book stacks, four group study rooms, a quiet study room, book displays, Circulation Desk, Reserve Desk, Reference Desk, periodical display/browsing area, study tables and carrels, copiers/scanner, an archive, computers for researching (14 workstations), cataloging/processing service areas, an archive, library staff/faculty offices, and an open classroom for instruction.

#### Note: Please consider the most recent 3 years when answering the questions below.

Set the filters above to your discipline, and discuss enrollment trends over the past three years.

Both enrollment and productivity for LIS have increased over the past 3 years.

2015-2016: enrollment 173. fill rate 79%, and productivity 16.5

2016-2017: enrollment 184, fill rate 85.4% and productivity 17.17 2017-2018: enrollment 217, fill rate 84.6% and productivity 17.21

These numbers for LIS are well above the campus averages for those same years on the comparison chart.

### Set the filter above to consider whether the time of day each course is offered meets the needs of students.

Yes, they do. The LIS discipline is only allocated enough FTE to be able to offer 1 section per instructional session. Only 1 section of LIS85 is offered each instructional session (including summer, winter intersession and spring intersession) but it is offered solely online to provide the most flexibility in scheduling for students. A course satisfaction survey is included as part of the coursework for all LIS85 sections. It asks students about their satisfaction with the scheduling options for the class and a majority of the responses indicate that they are satisfied with the online option.

### Are courses scheduled in a manner that meets student needs and demands? How do you know?

Yes, they are. The LIS discipline is only allocated enough FTE to be able to offer 1 section per instructional session. Only 1 section of LIS85 is offered each instructional session (including summer, winter intersession and spring intersession) but it is offered solely online to provide the most flexibility in scheduling for students. A course satisfaction survey is included as part of the coursework for all LIS85 sections. It asks students about their satisfaction with the scheduling options for the class and a majority of the responses indicate that they are satisfied with the online option.

### Describe effective and innovative teaching strategies used by faculty to increase student learning and engagement.

Establish clear course learning objectives, encourage students to practice good online learning behaviors. establish a rubric for course assignments that is shared with students, connect with students right away and throughout the course (such as using an introduce yourself forum), and provide effective and fast feedback/communication.

### How is technology used by the discipline, department?

The course is taught online utilizing Canvas, Online zero cost textbooks, online videos, online library resources (books and databases), electronic conferencing, online video tutorials, email and phone.

The Library has a smart classroom that is used for in-person orientations, computers for student research use, printers, copiers, a scanner, over 40 article databases, online ebooks, an authentication system for remote access to electronic resources, staff computers/printers, an integrated library system, and an online chat program for reference questions from online students.

## How does the discipline, department, or program maintain the integrity and consistency of academic standards with all methods of delivery, including face to face, hybrid, and Distance Education courses?

There is only one instructor for all sections of LIS85 which provides a high level of consistency across all the sections. The instructor is also the Dept Chair and so is highly knowledgeable regarding the content of the course outline and student learning outcomes for the course since she developed them and updates them. As per contract, the instructor is evaluated and student surveys are reviewed by the administrator and evaluators. The course is only taught in the online format so there is no other section with a different method of delivery to compare against.

Library materials are available in both print and electronic format. The library offers remote access to books and articles through the electronic database subscriptions. The library has both print and electronic resources that are selected based on the COA Library $\hat{a} \in \mathbb{T}$  Sollection Development Policy, library surveys, and usage statistics to insure resources selected support students  $\hat{a} \in \mathbb{T}$  needs. In addition, the library offers reference services both in-person and online during regular sessions and intersessions. The library actively advocates for equity of access to library services for all course formats.

In the boxes below, please add improvement actions and resource requests that are directly related to the questions answered in this section.

mprovement Actions	Improvement Action
mprovement Action	
action Item	Description
Hire full-time Instruction and Reference Librarian	The full-time instructional librarian is retiring in 2018-2019 and it is critical for the Library instruction program that this position be replaced. Campus data shows that students in sections receiving COA Library orientations have a higher success rate than students in sections that do not receive Library instructions.
o be completed By	Responsible Person
12/19/2019	Jane McKenna
Resource Request	
Personnel	Full-time Faculty
% Time	Description/Justification
100	The full-time instructional librarian is retiring in 2018-2019 and it is critical for the Library instruction program that this position is replaced. Campus data shows that students in sections receiving COA Library orientations have a higher success rate than students in sections that do not receive Library instructions.
<b>Estimated Annual Salary Costs</b> 77000	Estimated Annual Benefits Costs  15000
Total Costs	
92000	
	nine if they have been updated or deactivated in the past three years. Use the pull-deleactivation and specify when your department will update each one, within the next
mester and Year be deactivated on	To be updated on
IS 085 - Introduction to Information Resources	March, 07 2018 12:05:05
emester	
elect Year	
LIS 500 - Computer Laboratory for Library Information Studies	September, 28 2016 13:54:45

If there are no improvement actions or resource requested in this area, leave blank.

Description  Its 974 - Information Seeking Behavior  October, 29 2018 11:57:92  Description  Red blang completed the Curriculum Palms for improvement. Below in individual course improvement. Add plans for new courses here.  He Library completed the Curriculum Review process with the Curriculum Committee in Spring 2018 (documented of Curriculum Minutes). All courses have been updated in the last as developed on environ-credit certificate cellular Research Skils that will be point to the next meeting of the Dist. Curr. Comm. for approval (in Dec. 2018). The certificate deside Research Skils that will be point to the next meeting of the Dist. Curr. Comm. for approval (in Dec. 2018). We have applied to the State to have US74 meet the Area E requirence 2019.  The boxes below, please add improvement actions and resource requests that are directly related to the questions at there are no improvement actions or resource requested in this area, leave blank.  Improvement Action  Description  Information competency skills are critical to student success and promore students that complete this class the better prepared our students and the class certifical to student success and promore students that complete this class the better prepared our students and the class certified in their academic correct.	
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o be completed By Responsible Person	
5/23/2019 Jane McKenna	
Resource Request	
Choose an Option	

## Instruction - Assessment

### **Student Learning Outcomes Assessment**

Course

Last date Assessed	Planned Assessment Date
LIS 085 - Introduction to Information Resources	Construct print, online, and web citations, using the appropriate documentation style for the discipline.
10/26/2017	3/5/2019
LIS 085 - Introduction to Information Resources	Identify potential sources and types of information tools based on the scope and type of information nee
10/26/2017	3/5/2019
LIS 085 - Introduction to Information Resources	Develop successful search strategies appropriate for specific tools.
10/26/2017	3/5/2019
LIS 085 - Introduction to Information Resources	Locate, evaluate, synthesize, organize and present information that fulfills the identified information need.
10/26/2017	3/5/2019
LIS 085 - Introduction to Information Resources	Identify ethical and legal issues that affect information and documentation.
10/26/2017	3/5/2019
LIS 085 - Introduction to Information Resources	Apply information literacy skills to enable further learning.
10/26/2017	3/5/2019
LIS 500 - Computer Laboratory for Library Information Studies	Articulate a problem, issue or search question.
10/26/2017	3/5/2019
LIS 500 - Computer Laboratory for Library Information Studies	Identify potential sources and types of information tools based on the scope and type of information need.
10/26/2017	3/5/2018
LIS 500 - Computer Laboratory for Library Information Studies	Develop successful search strategies appropriate for specific tools.
10/26/2017	3/5/2018
LIS 500 - Computer Laboratory for Library Information Studies	Locate, evaluate, synthesize, organize and present credible information that fulfills the identified informat
10/26/2017	3/5/2018
LIS 500 - Computer Laboratory for Library Information Studies	Identify ethical and legal issues that affect information and documentation.
10/26/2017	3/5/2018
LIS 500 - Computer Laboratory for Library Information Studies	Apply information literacy skills to enable further learning.
10/26/2017	3/5/2019
LIS 074 - Information Seeking Behavior	Compare and contrast search strategies to determine the most effective approach for an information ne
	3/5/2019
LIS 074 - Information Seeking Behavior	Discuss current issues surrounding information in society such as access, power, censorship, media co
	3/5/2018
LIS 074 - Information Seeking Behavior	Analyze the physiological, emotional, and psychological aspects of information seeking behavior.

# Any obstacles experienced during assessment? What worked well? (mainly based on evidence in the report, attach other evidence as necessary)

The Library is currently unable to use CurriQunet to input our assessment data for services because the template does not include our service area outcomes. The District is working on this and we hope to have it resolved by Spring 2019.

What percent of your programs have been assessed? (mainly based on evidence in the report, attach other evidence as necessary; note: a complete program assessment means all Program Learning Outcomes (PLOs) have been assessed for that program)

In Fall 2017, the Library has assessed all courses that are currently being offered. The data is in Taskstream and attached here. LIS74 was just approved last spring and has not been offered yet.

TASKSTREAMLIS852017-2018.rtf
TASKSTREAMLIS5002017-2018.rtf

How has your dept worked together on assessment(planning together?)? Describe how your dept works well on assessment? Describe things that went well or obstacles. What aspects of assessment work went especially well in your department and what improvements are most needed?

#### Collaboration

The COA Library demonstrates its effectiveness in support of student learning by developing and accessing Student Learning Outcomes (SLOs) and Service Outcomes (SOs) that are fully aligned with Institutional Learning Outcomes. Assessment results are used for dialog, reflection and continuous improvement of Library services and instruction. The Library is unique because we have both student learning outcomes (SLOs) for our courses/instruction sessions and also service outcomes (SOs) for our service areas. Below is a timeline that explains the details of the COA Library assessment process that is repeated each semester for both SLOs and SOs. Although accreditation standards only require each SLO and SO be assessed at least once every 3 years, the Library/LIS Department has made it an area goal to annually assess all student learning outcomes (for all courses) and service outcomes. Evidence is available within Taskstream and CurricUNET META.

#### **Leadership Roles**

See Planning Process Section below:

#### **Planning Process**

In Aug./Sept., as part of the or APU process (annual) and Program Review (every 3 years), the Library meets every Fall to review/update the Mission, Goals, SLOs and SOs for the Library. At this time, the Library also reviews the mapping of Library SLOs and SOs to the College ILO's to insure alignment. Updated Mission, Goals, SLO's, SO's and mapping to ILO's are posted on the Library webpage (under Planning Documents link) and included in all planning documents such as the Library Program Review, Curriculum Review (every 3 years), APU, and Annual Budget Request.

In addition the Library meets to discuss their Assessment Plans for each outcome and assign the responsible party. The agreed upon plans/tool/rubric are then entered into Taskstream by the responsible party. Over the next 2/3 months, the responsible party then oversees the assessment, evidence gathering and analysis of their assigned SLO or SO.

In Sept., the responsible party enters the assessment results, surveys, data, evidence and findings from the previous Spring into Taskstream/CurricUNET META and also presents these findings at a Library Meeting. The Librarians discuss and agree upon next steps to improve achievement of the outcomes. The agreed upon next steps are then entered into Taskstream by the Head Librarian. Select evidence such as library usage statistics are posted on the Library website on their Planning Documents webpage (all evidence is included in Taskstream). Completed Program Reviews (3 year cycle) are presented before the Planning Research and Institutional Effectiveness Committee.

#### **Dept meetings for Collaboration**

See Planning Process section above	
ata Analysis	
See Planning Process section above	
	ortant things your department learned from assessment? Did implementation of your action plans result in better er words, how has your department used the results of assessment to improve student learning and/or curriculum? possible.
consider the direction and staffing fo	OA Library orientations have a huge positive impact on student success rates. This information is significant and is analyzed in discipline discussions and planning meetings where we or our instructional program. Assessment data indicates that students checking out COA Library circulating books have a higher gpa and success rate than the average student and this impacted groups and high risk groups. This data is critical when planning for collection development and when advocating for funding to update library collections.
Does your department participate in the No	assessment of multidisciplinary programs?
	partment's participation and what you learned the program that was applicable to your own
Does your department participate in you Yes	r college's Institutional Learning Outcomes (ILOs) assessment?
If Yes, Please describe y Institutional Learning C	our departments participation in assessing Outcomes.
Student learning outcomes for our and should be mapped in Meta (by	courses and service area outcomes are mapped to ILOs in Taskstream Summer 2019).

The Library is currently unable to use CurriQunet Meta to input our assessment data for services because the template does not include our service area outcomes. The District is working on this and we hope to have it resolved by Spring 2019.

In the boxes below, please add improvement actions and resource requests that are directly related to the questions answered in this section. If there are no improvement actions or resource requested in this area, leave blank.

Improvement Actions	Improvement Action
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Action Item	Description
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To be completed By	Responsible Person
12/19/2019	Jane McKenna
Resource Request  Personnel  % Time  100	Description/Justification  The full-time Instructional and Reference Librarian is retiring in 2018-2019 and it is critical for the COA Library instruction program that this position is replaced. Campus data shows that students in sections receiving COA Library orientations have a higher success rate than students in sections that do not receive Library instruction.
Estimated Annual Salary Costs	Estimated Annual Benefits Costs
77000	15000
Total Costs	
92000	
Course Completion College Level - Program and Department comparison	
Consider your course completion rates over the past	three years (% of student who earned a grade of "C" or better).
Name 2016 - 17 Completion Rate (%)	2015 - 16 Completion Rate (%) 2017 - 18 Completion Rate (%)
LIS 85 INTRO INFO RESOURCES	75
78	76

Use the filters on the top and right of the graphs to disaggregate your program or discipline data. When disaggregated, are there any groups

whose course completion rate falls more than 3% points below the discipline average? If so, indicate yes and explain what your department is doing to address the disproportionate impact for the group.

Age	
The age range of 30-34 and 55-64 fell below the discipline average of 76% some semesters but exceed	
Ethnicity	
For most recent year, unknown ethnicity and two or more ethnicities fell below the discipline average for	
Gender	
If yes, Please describe the difference	
Foster Youth Status	
If yes, Please describe the difference	
Disability Status	
If yes, Please describe the difference	
Low Income Status	
If yes, Please describe the difference	
Veteran Status	
Veterans were approx. 20% below the average. Plan to include info. about Veterans Service and words	

Consider your course completion rates over the past three years by mode of instruction. What do you observe?

How do the course completion rates for your program or discipline compare to your college's Institution-Set Standard for course completion?

For the last three academic years the completion rate for the LIS discipline has been higher than the college's Institutional Set Standard.

2015 - 16 Completion Rate 75% for LIS85 and 68% for the college

2016 - 17 Completion Rate 78% for LIS85 and 71% for the college

2017 - 18 Completion Rate 76% for LIS85 and 71% for the college

How do the department's Hybrid course completion rates compare to the college course completion standard?

No hybrids offered in LIS.

Are there differences in course completion rates between face to face and Distance Education/hybrid courses? If so, how does the discipline, department or program deal with this situation? How do you assess the overall effectiveness of Distance Education/hybrid course?

n/a. Course is only offered online. Institutional data is used to assess the effectiveness of the courses in the discipline.

Describe the course retention rates over the last three years. If your college has an Institution-Set Standard for course retention, how does your program or discipline course retention rates compare to the standard?

The retention and completion rates for the last three years are well above the college institution set standard for those same years.

What has the discipline, department, or program done to improve course completion and retention rates?

The instructor sends regular messages to struggling students offering them extra help and reminding them of campus support services available to them. In Fall 2018, the LIS instructor participated as a volunteer for the pilot program of Starfish.

In the boxes below, please add improvement actions and resource requests that are directly related to the questions answered in this section. If there are no improvement actions or resource requested in this area, leave blank.

**Improvement Actions** 

No Actions/Requests

### **Degrees and Certificates**

College Level - Program and Department comparison

What has the discipline, department, or program done to improve the number of degrees and certificates awarded? Include the number of degrees and certificates awarded by year, for the past three years.

LIS currently has no degrees or certificates but we are in the process of developing a non-credit Certificate of Competency in Research Skills that will go to CIPD in Dec. 2018.

Over the next 3 years, will you be focusing on increasing the number of degrees and certificates awarded?

Yes

What is planned for the next 3 years to increase the number of certificates and degrees awarded?

LIS currently has no degrees or certificates but we are in the process of developing a non-credit Certificate of Competency in Research Skills that will go to CIPD in Dec. 2018.

In the boxes below, please add improvement actions and resource requests that are directly related to the questions answered in this section. If there are no improvement actions or resource requested in this area, leave blank.

**Improvement Actions** 

No Actions/Requests

### **Library Services**

Please describe any changes in the library services, collections or instructional programs since the last program review or annual program update and fill in the information below

	Prior Academic Year
Year before Prior Academic Year	Comments
Library Personnel	
Number	
Librarian (Full-time)	3
3	
Librarian (part-time)	3
4	
Classified Staff (full-time)	4
4	
Classified Staff (part-time)	0
0	
Student Workers	51
47	
FTE	
Librarian (Full-time)	3
3	
Librarian (part-time)	1.58
1.58	
Classified Staff (full-time)	4
4	
Classified Staff (part-time)	0
0	
Student Workers	1.2
1.1	work study only
Library Materials Expenditures	
Books (Print or Electronic)	39,013
53,500	

Reserve Textbooks	4 212
	4,312
3,989	
Periodicals	10,209
9,555	
Databases	59,361
55,656	
Media	0
0	no media collection except streaming
Streaming Media	0
0	media is included in databases
Other Materials	0
0	
Library Collections	
Age of Collection	
Prior to 2000	80%
83%	
2000 - 2009	11%
11%	
2010 - Present	9%
6%	
Acquisitions per Academic Year	
Titles	
	data not currently avail
Volumes	924
567	
Media Titles	
	only via database subscriptions
Holdings (Titles)	
Print Books	32,206
30,820	
E-Books	
	only via database subscriptions
Print Periodicals	66
68	
Databases	43
45	
79	

Media	
	only via database subscriptions
Other Materials	
Library Services	
Open Hours per Week	
Regular Term	56
56	
Spring Intersession	online only: 6 hours/week (3 weeks) for 18 hours total
online only: 6 hours/week (3 weeks) for 18 hours total	
Summer Term	32
32	
Winter Intersession	online only: 6 hours/week (4 weeks) for 24 hours total
online only: 6 hours/week (4 weeks) for 24 hours total	
Gate Count	204,783
218,494	
Circulation	
General	3,098
2,514	
Reserve	6,448
5,958	
E-Book	7,804
13,195	via database statistics
Media	0
0	included in database usage statistics
In-House Use	2,820
2,845	
Other	271,765
341,681	Database Searches
Computing	
Sessions	n/a
n/a	No computer lab in Library
Hours	n/a
n/a	No computer lab in Library
Copying/Printing	n/a

n/a	No computer lab in Library
Orientation	
Sessions	80
87	
Headcount	1,730
1,979	
Reference	
In-Person	3,333
4,225	
Online	75
95	
Other Services (Specify)	
Other	488
381	Study room bookings

### **Upload Data Table**

### How does the library support student learning?

The following data is available on the the Library website under Planning Documents (since the link to attach documents above in this template is not working).

Assessment data shows that the COA Library orientations have a huge positive impact on student success rates. In Spring 2017, Spring 2018 and Summer 2018, the Library worked with the campus researcher to run a data compare success rates of English 14 students that received various levels of library instructions socious. The data shows that the ENGL 14 section that participated in the

data comparison to compare success rates of English 1A students that received various levels of library instructions sessions (from 0-3 sessions). The data shows that the ENGL 1A section that participated in the Embedded Librarian program (3 sessions) saw much higher rates of success than all the other sections. In addition, assessment data indicates that students checking out COA Library circulating books have a higher gpa and success rate than the average student and this was also true when broken down by equity impacted groups and high risk groups. This data is critical when planning for collection development and when advocating for funding to update library collections.

Are these services sufficient in terms of quantity, currency, depth, and variety to support educational programs, regardless of location or means of delivery, including distance education and correspondence education. If the services are not sufficient, please explain what the program plans to do about it over the next 1-3 years.

Library collections	<ul><li>Yes</li><li>No</li></ul>
The bulk of the print library collection is out of date with 20% of the collection having published in the las	
Library Instruction	<ul><li>Yes</li><li>No</li></ul>
As of May 2019, the Library will no longer have a full-time Instructional and Reference Librarian. Without t	
Library Technology	<ul><li>Yes</li><li>No</li></ul>
The smart classroom located in the Library Instruction area is extremely out-dated and problematic. This	
Library Services	<ul><li>Yes</li><li>No</li></ul>
Student and faculty satisfaction of library services are rated high on campus surveys. Links to these surv	
Library Facilities	<ul><li>Yes</li><li>No</li></ul>
The Library's electrical system, roof and HVAC are in need of updating. The Library continues to include t	
Other learning support services	<ul><li>Yes</li><li>No</li></ul>

S	
nat evidence does the library review to ensure that it	contributes to the attainment of student learning outcomes?
te Library reviews the following evidence: tudent research assignments in collaboration with faculty participating in the embertudent assignments and research results completed during library orientations qualitative evidence from discipline faculty regarding the impact orientations have or ampus surveys where students are asked to rate library services are and post tests from LIS courses data from the campus researcher looking at student success and gpa for library use omparison of success data on students in sections receiving library orientations collibrary used statistics such as circulation, gate court, orientations, reference, data	ers as compared to the campus average ompared to those that do not receive orientations
w does the College use the results of the evaluations	for the basis of improvement?
rarians and LIS instructors use the results to improve their instructional techniques used to identify department goals and identify funding priorities that are communims to assess.	, assignments and presentations. Library Services data are analyzed, discussed and shared with the campus community. The result icated to campus through various planning documents and used to justify funding requests. They are also used to determine future
the boxes below, please add improvement actions and here are no improvement actions or resource reques	
provement Actions	Improvement Action
mprovement Action	Description
Hire a full-time Reference and Instructional Librarian	The full-time Instructional and Reference Librarian is retiring in 2018-2019 and it is critical for the COA Library instruction program that this position is replaced. Campus data shows that students in sections receiving COA Library orientations have a higher success rate than students in sections that do not receive Library instruction. Accreditation Standard IIC requires that the Library provides training to students on using the Library and information competency.
o be completed By	Responsible Person
12/18/2019	Jane McKenna
Resource Request Personnel	Full-time Faculty
% Time	Description/Justification
100	The full-time Instructional and Reference Librarian is retiring in 2018-2019 and it is critical for the COA Library instruction program that this position is replaced. Campus data shows that students in sections receiving COA Library orientations have a higher success rate than students in sections that do not receive Library instruction.
Estimated Annual Salary Costs	Estimated Annual Benefits Costs

**Total Costs** 92000

### **Improvement Action**

Action Item	Description
Provide Library reference and instruction services for all students during all sessions.	Adjunct librarians are needed to provide consistent access to library services in the evenings, summer and during intersessions. Additional hours are required to cover the duties of the retired (as of May 2019) Instruction/ Reference Librarian and provide release time for the Head Librarian. Library Accreditation Standard IIC requires that the Library provide students access to Library services regardless of their location or means of delivery.
To be completed By	Responsible Person
5/24/2019	Jane McKenna
Resource Request	
Personnel	Part-time Faculty
% Time	Description/Justification
91	To provide equity access to the Library for evening students it is critical that the Library be open in the evenings. This is a regular maintenance of effort budget item and not a new item.
Estimated Annual Salary Costs 46200	Estimated Annual Benefits Costs  3335
Total Costs	
49535	
Resource Request	
Personnel	Part-time Faculty
% Time	Description/Justification
1.25	To provide equity access to the Library for students in Summer session it is critical that the Library be open in the summer. This is a regular maintenance of effort budget item and not a new item.
Estimated Annual Salary Costs	Estimated Annual Benefits Costs 780
10800	700
Total Costs	
11580	
Resource Request	
Personnel	Part-time Faculty

.20	To provide equity access to the Library for Winter Intersession students it is critical that the a librarian be available during intersession (online). This is a regular maintenance of effort budget item and not a new item.
Estimated Annual Salary Costs	Estimated Annual Benefits Costs
1152	84
Total Costs	
1236	
Resource Request	
Personnel	Part-time Faculty
% Time	Description/Justification
.20	To provide equity access to the Library for Spring Intersession students it is critical that the a librarian be available during intersession (online). This is a regular maintenance of effort budget item and not a new item.
Estimated Annual Salary Costs	Estimated Annual Benefits Costs
864	64
Total Costs	
928	
Resource Request	
Personnel	Part-time Faculty
% Time	Description/Justification
.23	Provides 7 hours a week of librarian time to plan and implement the Embedded Librarian Program that is part of the College Integrated plan. This is a regular maintenance of effort budget item and not a new item. It is paid for with Equity/Basic Skills funds.
Estimated Annual Salary Costs	Estimated Annual Benefits Costs
11760	849
Total Costs	
12609	
Resource Request	
Personnel	Part-time Faculty

Description/Justification

% Time

	- out sick in order to keep the library open. I his is a regular maintenance of effort budget item and not a new item.
Estimated Annual Salary Costs	Estimated Annual Benefits Costs
3000	217
Total Costs	
3217	
Resource Request	
Personnel	Part-time Faculty
% Time	Description/Justification
.20	Adjunct hours to cover the desk and provide release time for the Head Librarian. This is a regular maintenance of effort budget item and not a new item.
Estimated Annual Salary Costs	Estimated Annual Benefits Costs
10080	727
Total Costs	
10807	
Resource Request	
Personnel	Part-time Faculty
% Time	Description/Justification
1.0	To partially cover the duties of the retired Instructional and Reference Librarian (as of May 2019) until that position is filled permanently.
Estimated Annual Salary Costs	Estimated Annual Benefits Costs
50400	3639
Total Costs	
54039	
mprovement Action	
action Item	Description
Provides sufficient Library resources to meet the information needs of our students and the curriculum.	The Library needs consistent funding to be able to purchase current materials in both print and online formats for students to use covering all subjects. Data shows that students access to current library materials increases success rates. Accreditation standards require that the Library provide adequate collections in quantity, currency, depth and variety to support the curriculum. The COA Library Circulating Collection is extremely out of date with only 23% of the print collection having been published within the last 18 years. The Library receives no general funds for this purpose even though this resource requests are regular maintenance of effort budget items and not a new item.

**Description/Justification** 

Provides a total of 62 hours of substitute librarian hours to be used should the evening librarian be

% Time

.06

be completed By	Responsible Person
5/23/2019	Jane McKenna
Resource Request	
Technology and Equipment	New
Description/Justification	Estimated Cost
Library Reserve Textbooks. Students access to affordable textbooks is a critical component to their success. The Library receives no general funds for this purpose even though this is a regular maintenance of effort budget item and not a new item.	6000
Resource Request	
Technology and Equipment	New
Description/Justification  Library Reference Books. Data shows that students access to current library materials increases success rates. Accreditation standards require that the Library provide adequate collections to support the curriculum. The Library receives no general funds for this purpose even though this is a regular maintenance of effort budget item and not a new item.	Estimated Cost
	3000
Resource Request  Technology and Equipment	New
Description/Justification	Estimated Cost
Library Print Periodical Subscriptions. The Library receives no general funds for this purpose even though this is a regular maintenance of effort budget item and not a new item.	11400
Resource Request	
Technology and Equipment	New
Description/Justification	Estimated Cost
Library Database Subscriptions (online magazine, journals, newspapers, ebooks, reference books, etc). The Library receives no general funds for this purpose even though this is a regular maintenance of effort budget item and not a new item.	59000

### **Resource Request**

### **Description/Justification Estimated Cost** Library Database Subscriptions for equity focused databases (ebook database and film database). 12384 These subscriptions have always been paid through the Office of Instruction and are tied to the Equity **Resource Request** Supplies Books, Magazines and Periodicals **Description/Justification Estimated Cost** Library Books. The Library needs consistent funding to be able to purchase current materials for 50000 students to use covering all subjects. Data shows that students access to current library materials increases success rates. Accreditation standards require that the Library provide adequate collections to support the curriculum. The COA Library Circulating Collection is extremely out of date with only 23% of the print collection having been published within the last 18 years. The Library receives no general funds for this purpose even though this is a regular maintenance of effort budget item and not a new item. **Improvement Action Action Item** Description Provides sufficient access to Library resources. As per Accreditation Stamdard IIC, the Library must insure students have adequate access to Library resources and maintain Library equipment and materials to support student learning. To be completed By **Responsible Person** 5/23/2019 Jane McKenna **Resource Request** Technology and Equipment New **Description/Justification Estimated Cost** The Integrated Library System (Sierra, Innovative Interfaces) that is used in the Library for managing all paid by District aspects of the collection (Searchable Catalog, Circulation, Fines, Cataloging, Acquisitions, Serials, etc.) is a cloud based product that requires an annual maintenance fee. This fee is paid by the District. The value should be a number. This is a regular maintenance of effort budget item and not a new item. **Resource Request**

Technology and Equipment

#### **Description/Justification**

The Library utilizes a cataloging database (OCLC) to assist with cataloging books. The Library is charged a monthly fee for the use of this database. This is a regular maintenance of effort budget item and not a new item. The District is suppose to transfer these funds to the College Libraries as per an MOU from Calvin Madlock dated Sept. 2015,

New

#### **Estimated Cost**

1575

### **Resource Request**

Technology and Equipment	New
Description/Justification	Estimated Cost
The majority of the California Community College Libraries are migrating to a new Integrated Library System called Primo/Alama from Ex-Libris. The bulk of the cost for this migration is being covered by	tbd
the State but should the College Library need any add-ons beyond the basic package, there may be additional costs. That is yet to be determined. The migration date is set for Dec. 2019.	The value should be a number.
Resource Request	
Professional Development	Department-wide PD needed
Description/Justification	Estimated Cost
The majority of the California Community College Libraries are migrating to a new Integrated Library System called Primo/Alama from Ex-Libris. The Library staff and librarians will need to attend trainings	tbd
on this new system. Depending on the time of the trainings, subs may need to be hired to allow staff to attend. The migration date is set for Dec. 2019.	The value should be a number.
Resource Request  Technology and Equipment  Description/Justification	New Estimated Cost
Library Reference Desk Online Chat Software. Chat software is used to answer Reference Questions via chat from distance education students. There is an annual fee to use the chat software. This is a regular maintenance of effort budget item and not a new item.	300
Resource Request	No
Technology and Equipment	New
Description/Justification	Estimated Cost
Public Web Browser. The Library pays an annual fee for software that is used on the Reference Area computers to allow the Librarians to customize the screen and define the resources accessed by these computers. This is a regular maintenance of effort budget item and not a new item.	250

**Resource Request** 

Technology and Equipment New

## **Description/Justification** Wireless printing from students laptops to a GoPrint station in the Library. The Library would like to implement a beta test for the campus where students can use their laptops in the Library to print to our GoPrint Station. This project would require funding and IT support. This is something that has been identified as a high need for our area based on the number of requests for this that we have tallied on our reference statistics sheets. **Resource Request**

### **Estimated Cost**

tbd

The value should be a number.

Technology and Equipment

### Description/Justification

The Library would like to install USB charging ports on the tables in the Library. The tables are already configured to allow for the ports but we would need to purchase the ports (quantity of 50 ) at a cost of \$56/each = \$2,758.

This is something that has been identified as a high need for our area based on the number of requests for this that we have tallied on our reference statistics sheets.

### New

#### **Estimated Cost**

2758

### **Resource Request**

Professional Development

#### Description/Justification

Funding is needed to pay for training of staff in the area of electronic resource management such as electronic serials, managing databases and electronic reserves.

Department-wide PD needed

#### **Estimated Cost**

The value should be a number.

### **Resource Request**

**Description/Justification** 

Library

Equipment service and contracts for the copies and security gate. This is a regular maintenance of effort budget item and not a new item.

Other

### **Estimated Cost**

2600

### **Resource Request**

Other

### Description/Justification

Membership to CCLC. The Library is a member of CCLC. This membership provides us with significant discounts on Library database subscriptions. This is a regular maintenance of effort budget item and not a new item.

Other

#### **Estimated Cost**

150

### **Resource Request**

Supplies	Instructional Supplies and Materials
Description/Justification	Estimated Cost
Supplies for Library books that are checked out by students such as book covers, barcodes, security	3000
strips, etc.	
Resource Request	
Technology and Equipment	New
Description/Justification	Estimated Cost
Library Instruction Area's Smart Classroom Upgrade. The Library smart classroom is out-of-date and unreliable. The Library has been requesting an update to their smart classroom for over 5 years (in	10000
APUs and Program Reviews).	
Resource Request	
Technology and Equipment	New
Description/Justification	Estimated Cost
	Estimated Cost
The student use computers in the Reference Area that are used by students to do research are over	42000
The student use computers in the Reference Area that are used by students to do research are over 10 years old. The Library has been requesting a replacement of these computers for over 5 years (in	
The student use computers in the Reference Area that are used by students to do research are over 10 years old. The Library has been requesting a replacement of these computers for over 5 years (in APUs and Program Reviews). There are 14 computers in this area. Two of these computers are also	
The student use computers in the Reference Area that are used by students to do research are over 10 years old. The Library has been requesting a replacement of these computers for over 5 years (in APUs and Program Reviews). There are 14 computers in this area. Two of these computers are also	
The student use computers in the Reference Area that are used by students to do research are over 10 years old. The Library has been requesting a replacement of these computers for over 5 years (in APUs and Program Reviews). There are 14 computers in this area. Two of these computers are also	
The student use computers in the Reference Area that are used by students to do research are over 10 years old. The Library has been requesting a replacement of these computers for over 5 years (in APUs and Program Reviews). There are 14 computers in this area. Two of these computers are also used for DSPS (with software such as JAWS loaded).	
The student use computers in the Reference Area that are used by students to do research are over 10 years old. The Library has been requesting a replacement of these computers for over 5 years (in APUs and Program Reviews). There are 14 computers in this area. Two of these computers are also used for DSPS (with software such as JAWS loaded).  Resource Request	42000
The student use computers in the Reference Area that are used by students to do research are over 10 years old. The Library has been requesting a replacement of these computers for over 5 years (in APUs and Program Reviews). There are 14 computers in this area. Two of these computers are also used for DSPS (with software such as JAWS loaded).	
The student use computers in the Reference Area that are used by students to do research are over 10 years old. The Library has been requesting a replacement of these computers for over 5 years (in APUs and Program Reviews). There are 14 computers in this area. Two of these computers are also used for DSPS (with software such as JAWS loaded).  Resource Request	42000
The student use computers in the Reference Area that are used by students to do research are over 10 years old. The Library has been requesting a replacement of these computers for over 5 years (in APUs and Program Reviews). There are 14 computers in this area. Two of these computers are also used for DSPS (with software such as JAWS loaded).  Resource Request  Technology and Equipment  Description/Justification  The Library computers that are used by library staff to assist students are out of date. The Library has	42000 New
The student use computers in the Reference Area that are used by students to do research are over 10 years old. The Library has been requesting a replacement of these computers for over 5 years (in APUs and Program Reviews). There are 14 computers in this area. Two of these computers are also used for DSPS (with software such as JAWS loaded).  Resource Request  Technology and Equipment  Description/Justification	A2000  New  Estimated Cost
The student use computers in the Reference Area that are used by students to do research are over 10 years old. The Library has been requesting a replacement of these computers for over 5 years (in APUs and Program Reviews). There are 14 computers in this area. Two of these computers are also used for DSPS (with software such as JAWS loaded).  Resource Request  Technology and Equipment  Description/Justification  The Library computers that are used by library staff to assist students are out of date. The Library has been requesting a replacement of these computers for over 5 years (in APUs and Program Reviews).	A2000  New  Estimated Cost
The student use computers in the Reference Area that are used by students to do research are over 10 years old. The Library has been requesting a replacement of these computers for over 5 years (in APUs and Program Reviews). There are 14 computers in this area. Two of these computers are also used for DSPS (with software such as JAWS loaded).  Resource Request  Technology and Equipment  Description/Justification  The Library computers that are used by library staff to assist students are out of date. The Library has been requesting a replacement of these computers for over 5 years (in APUs and Program Reviews).	A2000  New  Estimated Cost
The student use computers in the Reference Area that are used by students to do research are over 10 years old. The Library has been requesting a replacement of these computers for over 5 years (in APUs and Program Reviews). There are 14 computers in this area. Two of these computers are also used for DSPS (with software such as JAWS loaded).  Resource Request  Technology and Equipment  Description/Justification  The Library computers that are used by library staff to assist students are out of date. The Library has been requesting a replacement of these computers for over 5 years (in APUs and Program Reviews).	A2000  New  Estimated Cost
The student use computers in the Reference Area that are used by students to do research are over 10 years old. The Library has been requesting a replacement of these computers for over 5 years (in APUs and Program Reviews). There are 14 computers in this area. Two of these computers are also used for DSPS (with software such as JAWS loaded).  Resource Request  Technology and Equipment  Description/Justification  The Library computers that are used by library staff to assist students are out of date. The Library has been requesting a replacement of these computers for over 5 years (in APUs and Program Reviews). There are 12 computer workstations in the Library that are used by staff and student workers.	A2000  New  Estimated Cost
The student use computers in the Reference Area that are used by students to do research are over 10 years old. The Library has been requesting a replacement of these computers for over 5 years (in APUs and Program Reviews). There are 14 computers in this area. Two of these computers are also used for DSPS (with software such as JAWS loaded).  Resource Request  Technology and Equipment  Description/Justification  The Library computers that are used by library staff to assist students are out of date. The Library has been requesting a replacement of these computers for over 5 years (in APUs and Program Reviews).	A2000  New  Estimated Cost
The student use computers in the Reference Area that are used by students to do research are over 10 years old. The Library has been requesting a replacement of these computers for over 5 years (in APUs and Program Reviews). There are 14 computers in this area. Two of these computers are also used for DSPS (with software such as JAWS loaded).  Resource Request  Technology and Equipment  Description/Justification  The Library computers that are used by library staff to assist students are out of date. The Library has been requesting a replacement of these computers for over 5 years (in APUs and Program Reviews). There are 12 computer workstations in the Library that are used by staff and student workers.  Resource Request	New Estimated Cost 36000
The student use computers in the Reference Area that are used by students to do research are over 10 years old. The Library has been requesting a replacement of these computers for over 5 years (in APUs and Program Reviews). There are 14 computers in this area. Two of these computers are also used for DSPS (with software such as JAWS loaded).  Resource Request  Technology and Equipment  Description/Justification  The Library computers that are used by library staff to assist students are out of date. The Library has been requesting a replacement of these computers for over 5 years (in APUs and Program Reviews). There are 12 computer workstations in the Library that are used by staff and student workers.	A2000  New  Estimated Cost

### Description/Justification **Estimated Cost** Library Lighting Upgrade. This project has been in-progress with the District for over 5 years with no tbd movement beyond discussion. The value should be a number. **Resource Request Facilities** Classrooms **Description/Justification Estimated Cost** Identify additional space for group study rooms in the Library. This is based on increased usage tbd statistics for the booking of study rooms. The value should be a number. **Resource Request** Facilities Classrooms Description/Justification **Estimated Cost** New Roof for the L Building- the L Building's roof leaks when it rains. Every winter we put buckets out to prevent damage. It is in desperate need of replacement. The value should be a number. **Resource Request** Facilities Classrooms **Description/Justification Estimated Cost** New HVAC System for the L Building - the Library HVAC is out of date and constantly in need of repair. tbd The value should be a number. **Resource Request Facilities** Classrooms Description/Justification **Estimated Cost**

Update student study rooms in the Library with soundproof glass and presentation technology.

tbd

The value should be a number.

### **Resource Request**

**Facilities** Classrooms **Description/Justification Estimated Cost** Update the electrical system for the L Building - the Library electrical system is out of date with many electrical outlets on the floor not working. The value should be a number. **Resource Request Facilities** Classrooms **Description/Justification Estimated Cost** Fix the blue phones on campus and provide panic buttons for service desks in the Library (at the tbd Reference Desk, Circulating Desk and Reserve Desk). The value should be a number. **Resource Request Facilities** Classrooms **Description/Justification Estimated Cost** 

Install an L Building Announcement System. Due to the 2nd floor layout with offices within offices, the L Building is a difficult building to close at night and also a difficult building to evacuate. An announcement system that would allow Library staff to make announcements that would reach all offices in the building would be highly beneficial and improve the safety of students and staff.

tbd

The value should be a number.

### **Engagement**

Discuss how faculty and staff have engaged in institutional efforts such as committees, presentations, and departmental activities. Please list the committees that full-time faculty participate in.

COA Librarians participate in Flex Day trainings and activities, serve on Academic Senate, Curriculum Committee, Budget Committee, Distance Education Committee, District Librarians Committee, Department Chairs Meetings and Technology Committee. Full-time librarians also consult with the adjunct librarians as needed.

Adjunct Librarians are invited to participate in Department meetings. Some of the topics covered include the Library student learning outcomes and assessment; vision; goals and objectives as well as always being consulted about library procedures.

Staff attend Classified Council meetings, District Emergency Trainings, District Purchasing Trainings and Millennium Trainings.

Discuss how faculty and staff have engaged in community activities, partnerships and/or collaborations.

Full-time and Adjunct Librarians working at the reference desk often refer students to outside sources particularly the public libraries in the area, as their focus is different from ours; they provide many resources that students request which our library does not have, such as current best sellers, information on local real estate, local authors, etc. We also accommodate the public in our library. They are welcome to come in and use our resources while they are in the library for quiet study, reading periodicals, and browsing books, although they are not able to check them out.

Steve Gerstle contributes to the Alameda PointInfo.com website, reports issues that need attention near the College of Alameda to responsible City of Alameda agencies like Public Works and as a Registered Parliamentarian, consults informally on an as needed basis

Ann Buchalter participates on the CCL-EAR Committee. As a member of CCL-EAR, Ann reviews databases for the statewide library consortium. Ann also attends the annual Internet Librarian Conference.

### Discuss how adjunct faculty members are included in departmental training, discussions, and decision-making.

Adjunct librarians are included in department meetings and internal trainings. They are also regularly consulted with for feedback on department planning documents and policies. In an effort to encourage adjunct participation in planning, the library has developed a mailing list that includes all department tenure track faculty, adjunct faculty and staff that is used regularly to solicit feedback and discussion regarding library planning and assessment. All planning documents are sent out via this list and feedback is actively solicited, discussed and incorporated in department meetings.

Adjunct librarians receive a variety of instruction on how to use the smart classroom equipment from both the librarian who oversees instruction as well as the head librarian and other adjunct librarians as needed. In addition to receiving a comprehensive orientation when hired, adjuncts are continually being mentored by the Librarian who oversees instruction and have had many opportunities to observe how he conducts classes as well. All librarians, both full-time and adjunct, willingly share lessons, ideas and strategies that they have found successful with students and specific subject areas. This has created a collaborative and supportive work environment.

In the boxes below, please add improvement actions and resource requests that are directly related to the questions answered in this section. If there are no improvement actions or resource requested in this area, leave blank.

**Improvement Actions** 

Choose your Action

### **Resource Request Summary**

Total Cost: \$745368 Total Resource Request: 42

Instruction

Personnel

Type Description/Justification Total Costs Full-time Faculty

The full-time instructional librarian is retiring in 2018-2019 and it is critical for the Library instruction program that this position is replaced. Campus data shows that students in sections receiving COA Library orientations have a higher success rate than students in sections that do not receive Library instructions. 92000

Full-time Faculty

The full-time Instructional and Reference Librarian is retiring in 2018-2019 and it is critical for the COA Library instruction program that this position is replaced. Campus data shows that students in sections receiving COA Library orientations have a higher success rate than students in sections that do not receive Library instruction. 92000

% Time

**Estimated Annual Salary Costs Estimated Annual Benefits Costs** 

100 77000

15000

100 77000

15000

**Sub-Total: \$184000** 

Professional Development

No Resources found for this category

Technology and Equipment

No Resources found for this category

Engagement

No Resources found for this category

Professional Development

No Resources found for this category Library Services Personnel Type % Time Description/Justification **Estimated Annual Salary Costs Total Costs Estimated Annual Benefits Costs** Full-time Faculty 100 The full-time Instructional and Reference Librarian is retiring in 2018-2019 and it is 77000 critical for the COA Library instruction program that this position is replaced. Campus data shows that students in sections receiving COA Library orientations have a higher success rate than students in sections that do not receive Library instruction. 15000 92000 Part-time Faculty 91 To provide equity access to the Library for evening students it is critical that the Library 46200 be open in the evenings. This is a regular maintenance of effort budget item and not a new item. 3335 49535 1.25 Part-time Faculty To provide equity access to the Library for students in Summer session it is critical that 10800 the Library be open in the summer. This is a regular maintenance of effort budget item and not a new item. 11580 780 Part-time Faculty To provide equity access to the Library for Winter Intersession students it is critical that the a librarian be available during intersession (online). This is a regular maintenance of effort budget item and not a new item. .20 1152 1236 84 Part-time Faculty .20 To provide equity access to the Library for Spring Intersession students it is critical that 864 the a librarian be available during intersession (online). This is a regular maintenance of effort budget item and not a new item. 64 .23 Part-time Faculty Provides 7 hours a week of librarian time to plan and implement the Embedded Librarian 11760 Program that is part of the College Integrated plan. This is a regular maintenance of effort budget item and not a new item. It is paid for with Equity/Basic Skills funds. 12609 849 Part-time Faculty .06 Provides a total of 62 hours of substitute librarian hours to be used should the evening 3000 librarian be out sick in order to keep the library open. This is a regular maintenance of effort budget item and not a new item. 217 3217 .20 Adjunct hours to cover the desk and provide release time for the Head Librarian. This is 10080 a regular maintenance of effort budget item and not a new item. 727 10807 1.0 Part-time Faculty To partially cover the duties of the retired Instructional and Reference Librarian (as of 50400 May 2019) until that position is filled permanently. 54039 3639 Sub-Total: \$235951 Professional Development Type Description/Justification **Estimated Cost** 

No Resources found for this category

No Resources found for this category

Technology and Equipment

tbd Department-wide PD needed	
tbd	
Technology and Equipment Type Estimated Cost New	
6000 New	
3000 New	
11400 New	
59000 New	
12384 New	
paid by District New	
1575 New	
tbd New	
300 New	
250 New	
tbd	

Department-wide PD needed

The majority of the California Community College Libraries are migrating to a new Integrated Library System called Primo/Alama from Ex-Libris. The Library staff and librarians will need to attend trainings on this new system. Depending on the time of the trainings, subs may need to be hired to allow staff to attend. The migration date is set for Dec. 2019.

Funding is needed to pay for training of staff in the area of electronic resource management such as electronic serials, managing databases and electronic reserves.

#### Sub-Total: \$0

#### Description/Justification

Library Reserve Textbooks. Students access to affordable textbooks is a critical component to their success. The Library receives no general funds for this purpose even though this is a regular maintenance of effort budget item and not a new item.

Library Reference Books. Data shows that students access to current library materials increases success rates. Accreditation standards require that the Library provide adequate collections to support the curriculum. The Library receives no general funds for this purpose even though this is a regular maintenance of effort budget item and not a new item.

Library Print Periodical Subscriptions. The Library receives no general funds for this purpose even though this is a regular maintenance of effort budget item and not a new item.

Library Database Subscriptions (online magazine, journals, newspapers, ebooks, reference books, etc). The Library receives no general funds for this purpose even though this is a regular maintenance of effort budget item and not a new item.

Library Database Subscriptions for equity focused databases (ebook database and film database). These subscriptions have always been paid through the Office of Instruction and are tied to the Equity Plan.

The Integrated Library System (Sierra, Innovative Interfaces) that is used in the Library for managing all aspects of the collection (Searchable Catalog, Circulation, Fines, Cataloging, Acquisitions, Serials, etc.) is a cloud based product that requires an annual maintenance fee. This fee is paid by the District. This is a regular maintenance of effort budget item and not a new item.

The Library utilizes a cataloging database (OCLC) to assist with cataloging books. The Library is charged a monthly fee for the use of this database. This is a regular maintenance of effort budget item and not a new item. The District is suppose to transfer these funds to the College Libraries as per an MOU from Calvin Madlock dated Sept. 2015,

The majority of the California Community College Libraries are migrating to a new Integrated Library System called Primo/Alama from Ex-Libris. The bulk of the cost for this migration is being covered by the State but should the College Library need any add-ons beyond the basic package, there may be additional costs. That is yet to be determined. The migration date is set for Dec. 2019.

Library Reference Desk Online Chat Software. Chat software is used to answer Reference Questions via chat from distance education students. There is an annual fee to use the chat software. This is a regular maintenance of effort budget item and not a new item.

Public Web Browser. The Library pays an annual fee for software that is used on the Reference Area computers to allow the Librarians to customize the screen and define the resources accessed by these computers. This is a regular maintenance of effort budget item and not a new item.

Wireless printing from students laptops to a GoPrint station in the Library. The Library would like to implement a beta test for the campus where students can use their laptops in the Library to print to our GoPrint Station. This project would require funding and  $\Pi$  support. This is something that has been identified as a high need for our area based on the number of requests for this that we have tallied on our reference statistics sheets.

	New
	2750
	2758 New
	10000
	New
	42000
	New
	36000
,	Sugar Rea
-	Supplies Type
	Estimated Cost Books, Magazines and Periodicals
	50000 Instructional Supplies and Materials
	3000
F	Type
	Estimated Cost
	Classrooms
	tbd Classrooms
	tbd
	Classrooms
	tbd
	Classrooms
	tbd
	Classrooms
	tbd Classrooms
	tbd
	Classrooms
	tbd
	Classrooms
	tbd

The Library would like to install USB charging ports on the tables in the Library. The tables are already configured to allow for the ports but we would need to purchase the ports (quantity of 50) at a cost of \$56/each = \$2,758. This is something that has been identified as a high need for our area based on the number of requests for this that we have tallied on our reference statistics sheets.

Library Instruction Area's Smart Classroom Upgrade. The Library smart classroom is outof-date and unreliable. The Library has been requesting an update to their smart classroom for over 5 years (in APUs and Program Reviews).

The student use computers in the Reference Area that are used by students to do research are over 10 years old. The Library has been requesting a replacement of these computers for over 5 years (in APUs and Program Reviews). There are 14 computers in this area. Two of these computers are also used for DSPS (with software such as JAWS loaded).

The Library computers that are used by library staff to assist students are out of date. The Library has been requesting a replacement of these computers for over 5 years (in APUs and Program Reviews). There are 12 computer workstations in the Library that are used by staff and student workers.

### Sub-Total: \$184667

#### Description/Justification

Library Books. The Library needs consistent funding to be able to purchase current materials for students to use covering all subjects. Data shows that students access to current library materials increases success rates. Accreditation standards require that the Library provide adequate collections to support the curriculum. The COA Library Circulating Collection is extremely out of date with only 23% of the print collection having been published within the last 18 years. The Library receives no general funds for this purpose even though this is a regular maintenance of effort budget item and not a new item.

Supplies for Library books that are checked out by students such as book covers, barcodes, security strips, etc.

#### **Sub-Total: \$53000**

#### Description/Justification

Library Lighting Upgrade. This project has been in-progress with the District for over 5 years with no movement beyond discussion.

Identify additional space for group study rooms in the Library. This is based on increased usage statistics for the booking of study rooms.

New Roof for the L Building- the L Building's roof leaks when it rains. Every winter we put buckets out to prevent damage. It is in desperate need of replacement.

New HVAC System for the L Building - the Library HVAC is out of date and constantly in need of repair.

Update student study rooms in the Library with soundproof glass and presentation technology.

Update the electrical system for the L Building - the Library electrical system is out of date with many electrical outlets on the floor not working.

Fix the blue phones on campus and provide panic buttons for service desks in the Library (at the Reference Desk, Circulating Desk and Reserve Desk).

Install an L Building Announcement System. Due to the 2nd floor layout with offices within offices, the L Building is a difficult building to close at night and also a difficult building to evacuate. An announcement system that would allow Library staff to make announcements that would reach all offices in the building would be highly beneficial and improve the safety of students and staff.

#### Sub-Total: \$0

Type
Estimated Cost
Other
2600
Other
Type
Estimated Cost

Description/Justification

Equipment service and contracts for the copies and security gate. This is a regular maintenance of effort budget item and not a new item.

**Sub-Total: \$2600** 

Description/Justification

Membership to CCLC. The Library is a member of CCLC. This membership provides us with significant discounts on Library database subscriptions. This is a regular maintenance of effort budget item and not a new item.

Sub-Total: \$150

### **Sign and Submit**

Please provide the list of members who participated in completing this program review.

Jane McKenna, Ann Buchalter, Caitlin Gilbert

Please enter the name of the person submitting this program review.

Jane McKenna

150