## COA Library Services – 2002-2023

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | **2022-2023****(in-person 5 days but only two evenings starting 9/26)** | **2021-2022 (Covid closure, opened for two days starting 3/22)** | **2020-2021**(Covid closure, all remote or curbsite) | **2019-2020**(Covid Closure, March 13, 2020) | **2018-2019** | **2017-2018** | **2016-2017** | **2015-2016** | **2014-2015** | **2013****-2014** | **2012****-2013** | **2011****-2012** |  |
| **FTE** **Student Count (First Census)** |  | 2,852 | 2,540 | 3,026 | 3,406 | 3,586 | 3,805 | 3, 678 | 4,187 | 3912 | 3769 | 3954 | 4049 |  |
| **Hours Open per Week (F & Sp only)** |  | 48 (all hours in-person but only 2 evenings open) | Fa 56 remote,Sp 56 remote with 12 of those also in-person | 56 (all remote or curbside) | 56 | 56 | 56 | 56 | 56 | 56 | 56 (t) | 52 | 52 |  |
| **Class Orientations (sessions)****# of Student****attendance** |  | 32668 | 23343 | 109 (k.k)2939 (k.k.) | 40 (h.h)741 (h.h) | 671459 | 80 (a.a.)1730 | 871,979 | 942,149 | 521393 | 731914 | 44 (s)1278 | 451258 |  |
| **Embedded Librarian Sessions (z)****Number of Student attendance** |  | 10366 | 999 | 88 (k.k.)2511 (k.k.) | 27 (h.h.)528 | 41425 | 36416 | 32217 | 40204 |  |  |  |  |  |
| **Instruction****Consultations (g)** |  | 0  | 4 | n/a | n/a | 1 | 14 | 20 | 27 | 20 | 11 | 10 | 12 |  |
|  |  | **2022-2023** | **2021-2022** | **2020-2021****(First Year of LIS74)** | **2019-2020****(Last year of LIS85)** | **2018-2019** | **2017-2018** | **2016-2017** | **2015-2016** | **2014-2015** | **2013-2014** | **2012-2013** | **2011-2012** |  |
| **LIS 74/ LI S85** **Course (h)** ABCPassDFINC,NC,NPW Retention (i)Success (j) |  | **LIS74 – Fa22**61330600579%54% | **LIS74 – Sp23****12****3****4****0****1****6****0****0****0****96%****70%** | **LIS74 – Fa21**85410200290%81% | **LIS74 – Sp22**1870002010100%89% | **LIS74****Fa20**143600300196%85% | LIS74Sp21212200400196%83% | **Su****19****17****3****3****0****0****3****0****4****86%****76%** | **Fa****19****7****8****6****1****0****3****0****2****92%****81%** | **Fa****19****LateStart****13****5****4****0****0****3****0****5****83%****73%** | **Sp****20**244510005**87%****87%** | **Su18**12610110196%89% | **Fa****18**176320200100%82% | **Wt18**18460021290%84% | **Sp19**23420040294%82% | **SpInt19**15710020486%79% |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Su****17**15220140393%70% | **Fa****17**13831140586%71% | **Wt****17**19430042488%72% | **Sp****18**19610140391%76% | **Sp****Int****18**24360210197%92% |

 | **Su****16**23600040197%85% | **Fa****16**12610071390%63% | **Wt****16**22011051390%72% | **Sp****17**245500200100%94% | **Sp****Int****17**20410140488%74% | **Fa****15**6842020776%69% | **Sp****16**20330030391%81% | **IntSp****16**20620140197%82% | **Su****16**23600040197%85% | **Fa****14**94701500100%77% | **Wnt Int 14**1246011110100%76% | **Sp****15**15541011679%76% | **Fa13**47%73%(v) | **Sp14**100%77%(v) | **Su14**100%50% | **Fa12**9420260292%60% | **Sp13**14420140389%71% | **Su13**6540010672%50% | **Fa11**15720130486%75% | **Sp12**11222270390%58% | **Su12**9400000193%93% | **Su11**84411310100%77% |
| **Webpage Hits** |  | 11,616 | 10,600 | 33,357 | 13,609 | 14,019 | Not avail. | Not avail. | Not avail. | Not avail. | Not avail.  | Not available | 31,956 (8/2011-8/2012) |  |
| **Students using before/****after Hours Printing****(e.e.)**  |  | Sp220Fa22101Sp23(Not Avail -SARs down) | Su21- Bldg ClosedFa21-Bldg closedSp22 = **2** | n/a – building closed | Su1915Fal19245Sp2081**TOTAL****341** | Su1884Fal1815Sp19110**TOTAL****209** | 43 | 23 | 94 | 156 (spring only) |  |  |  |  |
|  |  | **2022-2023** | **2021-2022** | **2020-2021** | **2019-2020** | **2018-2019** | **2017-2018** | **2016-2017** | **2015-2016** | **2014-2015** | **2013-2014** | **2012-2013** | **2011-2012** |  |
| **Study Rooms** **(f.f.)** |  | Su220Fa22226Sp23620**TOTAL****846** | Su21- Bldg ClosedFa21-Bldg closedSp22 = **35** | n/a – building closed | *Su19*21*Fa19*1229*Sp20*344***Total*****1594*****Average/Day*****11.47** | *Su18*81*Fa18*680*Sp19*788***Total*****1549*****Average/Day*****8.53** | *Su 17* 11Fa 17265Sp 18 212**Total****488****Average/Day****2.62** | *Su 16* 24Fa 16196Sp 17 161**Total****381****Average/Day****2.06** | *Su 15*14*Fa 15*138*Sp 16*268**Total****420****Average/Day****2.26** | *Su14**46**Fa14**238**Sp15**233***Total****517****Average/Day****2.71** | *Su13*61*Fa13**395**Sp14**317***Total****773****Average/Day****3.96** | *Su12**31**Fa12**319**Sp13**323(q)****Total******673******Average/Day******3.58*** | *Su11*Not avail*Fa11*359*Sp12*332***Total*****691****Average/Day****4.19** |  |
| **Article Database Usage** (w) |  | **TOTAL****610,199** | **TOTAL****450,223** | Su2095,696Fa20429,600Sp21249,322**TOTAL****774,618** | Su1918,504Fa19279,209Sp20295,473**TOTAL****593,186** | Su1825,351Fa1894,688Sp1883,885**TOTAL****203,924 (g.g.)** | Su1715,722Fa17108,256Sp18112,111**TOTAL****271,765 (cc.)** | Su1647,269Fa16217,038Sp1777,374**TOTAL****341,681 (b.b.)** | Su1531,317Fa15149,656Sp16262,418**TOTAL****443,391** | Su1425,839Fa14129,031Sp15152,670**TOTAL**307,540 | Su1316,981Fall13125,791Sp14129,536**TOTAL****272,308** | Su1210,050Fall1244,983Sp1399,537**TOTAL****154,570** | Su116,123Fall1135,147Sp1233,891**TOTAL****75,161** |  |
|  |  | **2022-2023** | **2021-2022** | **2020-2021** | **2019-2020** | **2018-2019** | **2017-2018** | **2016-2017** | **2015-2016** | **2014-2015** | **2013-2014** | **2012-2013** | **2011-2012** |  |
| **E-Book Searches****(data comes from Ebsco and Gale ebook collection)** |  | **94,315** | **45,630** | **37,627** | **27,757** | **5,151 (g.g.)** | **7,804 (c.c.)** | **13,195 (b.b.)** | **11,057** |  |  |  |  |  |
| **Reference Transaction** |  | *Simple**1278**Search**247**LibAnswers**133****Total******1658*** | *Simple**364**Search**142****Total******506*** | *Simple**128**Search**444****Total******572*** | *Simple*2,526*Search**613****Total******3,139(i.i.)*** | *Simple*2,665*Search**761****Total******3,426*** | *Simple**2,362**Search**971**Total****3,333*** | *Simple**3,187**Search**1,038**Total****4225*** | *Simple**4372**Search**1213**Total****5585*** | *Simple*3290*Search**1350**Total***4640** | *Simple*3207*Search**1609**Total****4816*** | *Simple**2725**Search**1552**Total****4277(q)*** | *Simple**2550**Search**1724**Total****4274*** |  |
| **Gate Count (number of entrances and exits from front door) (d)** |  | Su221947Fall2313,525Sp2317,007**TOTAL:**32,479 | Su21- Bldg ClosedFa21-Bldg closedSp22 (opened in March 2022) = **3,160** | n/a – building closed | *Su19*6,002*Fa19*68,157*Sp20*27,011***TOTAL:******101,170 (i.i.)*** | *Su18*7,910*Fa18*76,670*Sp19*61,455***TOTAL:******146,035*** | *Su17**11,321**Fa17**98,136**Sp18**95,326****TOTAL:******204,783(d.d.)*** | *Su16**15,646**Fa16**105,711**Sp17**97,137****TOTAL:******218,494*** | *Su15**13,889**Fa15**115,134**Sp16**102,192****TOTAL:******231,215*** | *Su14**18,267**Fa14**125,840**Sp15**111,155****TOTAL:******255,262*** | *Su13**20,510**Fa13**140,250**Sp14**135,776****TOTAL:******281,206*** | *Su12**11,153**Fa12**135,013**Sp13**143,577(q)****TOTAL:******305,218*** | *Su11**21,603**Fa11148,902**Sp12**135,663****TOTAL:******314,112*** |  |
|  |  | **2022-2023** | **2021-2022** | **2020-2021** | **2019-2020** | **2018-2019** | **2017-2018** | **2016-2017** | **2015-2016** | **2014-2015** | **2013-2014** | **2012-2013** | **2011-2012** |  |
| Transactions – Circulating Books (b)(x)(y) |  | Annual203 | Annual39 | Annual34 | Su19138Fall 191,922Sp20576 (i.i.)**TOTAL****2,636** | Su18326Fall 181,028Sp191,086**TOTAL****2,440** | Su17148Fall 171,680Sp181,270**TOTAL****3,098** | Su16151Fall 161117Sp171246**TOTAL****2514** | Su15212Fall 151,554Sp161,432**TOTAL****3,198** | Su14154Fall 141632Sp151628**TOTAL****3414** | Su13378Fall 131534Sp141594**TOTAL****3506** | Su12198Fall 121646Sp131434(q)**TOTAL****3278** | Su 11214 (p)Fall111998 (p)Sp121772(p)**TOTAL****3,984** (p) |  |
| **Transactions – Reserve (b)(x)** |  | Annual50 | Annual19 | Annual20 | Su19318Fall 193122Sp201046**TOTAL****4,486** | Su18240Fall 181,666Sp19572**TOTAL****2,478** | Su17646Fall 173,008Sp182,794**TOTAL****6,448** | Su16600Fall 172836Sp172523**TOTAL****5,958** | Su 15624Fall 154,678Sp163,084**TOTAL****8,386** | Su 14900Fall 145656Sp154818**TOTAL****11,374** | Su 131664Fall 139108Sp148528**TOTAL****19,300** | Su 121528Fall 129996Sp139650(q)**TOTAL****21,174** | Su 111712 (p)(r)Fall1112,402 (p)Sp1210,484 (p)**TOTAL****24,598** (p) |  |
| **Transactions –****In House Usage (b)** |  | No longer tracking separately, is included with other annual circ totals | Annual 20 (m.m) | Annual 49 | Su19n/aFall 18n/aSp19n/a**TOTAL****n/a (j.j.)** | Su18200Fall 18820Sp19962**TOTAL****1,982** | Su17204Fall 171,484Sp181,132**TOTAL****2,820** | Su16182Fall 161218Sp171445**TOTAL****2845** | Su 153Fall 151,320Sp161,307**TOTAL****2,630** | Su 14216Fall141646Sp151919**TOTAL****3781** | Su 13279Fall131208Sp141582**TOTAL****3069** | Su 12137Fall121242Sp131119(q)**TOTAL****2498** | Su 11437 (p)Fall111,290 (p)Sp121,178(p)**TOTAL****2,905**(p) |  |
| **Periodicals** |  | Annual13 | Annual4 | Annual10 | Su19n/aFall 19n/aSp20n/a**TOTAL**n/a (j.j.) | Su180Fall 1812Sp199**TOTAL****21** | **TOTAL****18** | Su161Fall 16 11Sp1720**TOTAL****32** |  Sp169**TOTAL****9** |  |  |  |  |  |
| **Technology (Chromebooks, Calculators, etc.** |  | Chromebooks = 301Calculators= 24Cords = 3Headsets=18Keyboards=2Mouse=2**TOTAL: 350** | Chromebooks = **89**Calculators = **3**Chargers = **13**Physics Kits=**2****TOTAL:107** | Annual197 |  |  |  |  |  |  |  |  |  |  |
| **Renewals** |  | **180** | 56 (L.L) | 60 |  |  |  |  |  |  |  |  |  |  |
|  |  | **2022-2023** | **2021-2022** | **2020-2021** | **2019-2020** | **2018-2019** | **2017-2018** | **2016-2017** | **2015-2016** | **2014-2015** | **2013-2014** | **2012-2013** | **2011-2012** |  |
| **TOTAL CIRCULATION** () (b) |  | Total**796** | Total**245** | Total**366** | Circ2,498Res4,486InHousen/a (j.j.)Periodialsn/a (j.j.)**TOTAL****7,122** | Circ2,440Res2,878InHouse2,284Periodials21**TOTAL****7,623** | Circ3,098Res6,448InHouse2,820Periodials18**TOTAL****12,384** | Circ2514Res5959InHouse2845Periodicals32**TOTAL****11,349** | Circ3189Res8,386InHouse2,630Periodicals9**TOTAL****14,214** | Circ3414Res11,374InHouse3781**TOTAL****18,570** | Circ3506Res19,302InHouse3069**TOTAL****25,877** | Circ3278Res21,174InHouse2498**TOTAL****26,950(q)** | Circ3.984(p)Res24.598(p)InHouse2,905(p)**TOTAL****31,487 (**p) |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

Numbers based on Su, Fa, Sp sequence unless otherwise noted.

a. Number of Workshops included in Class Orientations.

b. Starting in 2011-2012, calculated based on academic year not calendar year, previous years were calculated based on calendar year.

c. Increased by 1 hour on Sat. in Fa07 (open 10-3)

d. Started counting gate in Fa07 with installation of new security gate. Winter Inter included in Fall and Sp Intersession included in Su. For yearly total, subtract previous spring count from that year’s spring count (unless a reset occurred). For semester count, subtract the gate count on the first day of the semester from the gate count on the last day of the semester.

e. based on calendar year not academic year

f. Sat. hours cut starting in Fa08

g. Started counting in Oct. 2008 so numbers may be low for 08-09

h. Class first offered in Fa08

i. Retention= Number of A,B,C,P, NP, D, F DIVIDED BY number of A,B,C,,P,NP,D,F,I,W**. All grades including W available in Passport after end of semester.** The numbers found on the District Institutional Research Page for retention for LIS85 are incorrect (calculated based on regular census date not late start census date).

j. Success/completion = Number of A,B,C,P, DIVIDED BY number of A,B,C,D,F,P,NP,I,W**.**

k. Fall 2009 Hours: Cut by 3 hours per week from previous semester (closing at 6:50 on 3 nights). Spring 2010 Hours: cut by another 2 hours per week from previous semester (closing at 6:50 on 4th night and 3:50on Fri.).

l. Gate count resets to 0 when it hits a million.

m. In Sp2011, had online reference only from 1-3 on Mon. – Thurs.

n. In Fa10, gate count system reset to O because of repairs.

o. In Fa10, bookstore began textbook rental program which may explain dip in reserve checkouts.

p. In 2011-2012, the Circulation Statistics (tabulated for the first time using Millenium) were only including checkouts and NOT both checkouts and checkins (as calculate previously with Horizon). So, to compare post 2010-2011 statistics with years before that, we doubled the post 2010-2011 stats for equal comparison.

q. Spring 2013 includes one week of intersession.

r. Correct Summer 2011 Reserve entry, total was correct, no adjustment needed.

s. Includes four class orientations from Spring Intersession 2013.

t. Extended M-Th hours by 1 hour in evening to close at 7:50pm (instead of 6:50pm)

u. Total number of students includes student data from additional instruction for same class.

v. Numbers not avail. from adjunct that taught the course, so used data from District Institutional Researcher.

w. Data gathered by Periodical Staff. Also, available is a more detailed breakdown by database.

x. 2011-2016, with implementation of new innopac system (Millennium), circ and reserve counts were doubled to be consistent with the way the previous system tabulated circulation to include both checkout and checkin transaction since only counted checkouts. In Sp 2017 with the update to Sierra, the reports include checkin and checkout and so no longer need to be doubled.

y. Starting in Fall 2015, previous 6 months of periodicals were able to be checked out.

z. Embedded librarian began in Fall 2017 as part of a Pass Grant. Embedded Librarian is when a librarian provides at least 3 sessions for a particular class and frequently the instruction sessions are done in the classroom.

aa. In Fa17 (4 sessions) and Sp18 (3 sessions) offered Sat. instructions sessions outside of Library.

bb. In 2016/2017 errors-EBSCO statistics report numbers not accurate-url configuration was not unique to COA.

cc. In 2017/2018 errors-EBSCO statistics report numbers not accurate-EBSCO links were broken for several weeks in Fall 2017.

dd. In Fall 2017 the Assessment Dept. moved out of the L building and Outreach moved into that space. This would have the impact of reducing traffic in and out of the building.

e.e. In 2018-2019, used after hours printing sign-in list to generate statistics.

f.f. In 2018-2019, began collecting study room data based on estimate of number served rather than room usage.

g.g. In 2018-2019, due to change with default search screen in Ebsco’s Academic Search Complete with the default no longer including all Ebsco databases and instead just that one database.

h.h. In Spring 2019, the full-time Instruction/Reference Librarian retired and was not replaced. Without a full-time librarian dedicated to instruction, this limits the outreach and staffing availability for library instruction.

i.i. On March 13, 2020, the campus and Library closed due to COVID. Online services were provided but the closure will impact circulation, instruction, reference and gate count numbers.

j.j. Error in report from new ILS, ExLibris for in-house count and periodicals. Know bug that is being worked on.

kk. Added new embedded librarian service within Canvas, Zoom instruction sessions and pre-recorded sessions. Demand was great due to covid closure and all classes moving online.

l.l. Renewals not tabulating as expected in Alma due to staff error of changing date manually rather than using the renew toggle option. Should work ok next year.

m.m. System not capturing this data. System librarian put a help desk ticket in to ExLibris to fix.

## COA Library Services – 2002-2011

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **2010-2011** | **2009****-2010** | **2008****-2009** | **2007****-2008** | **2006-2007** | **2005-2006** | **2004-2005** | **2003-2004** | **2002-2003** |
| **FTE** **Student Count (First Census Enrollment)** | 4291 | 4613 | 4,062 | 3,433 | 3,524 | 3,304 | 3,325 | 3,830 | 3,324 |
| **Hours Open per Week (F & Sp only)** | 52 | Fall 54, (k) Spring 52 | 56 (f) | 62 (c) | 61 | 61 | 61 | Fall 54, Sp 58 | 68 |
| **Class Orientations****Number of Students****(based on green sheets)** | 491460 | 591689 | 781442 | 621456 | 531230 | 42969 | 24511 | 22601 | 15394 |
| **Number of Drop-inWorkshops (a)\_\_\_\_\_****Number of Students**  | 00 | 00 | 2547 | 2410 | 24 | 17 | 12 | 0 | 0 |
| **Instruction Consultations (g)** | 9 | 12 | 5 | 17 |  |  |  |  |  |
|  | **2010-2011** | **2009-2010** | **2008-2009** | **2007-2008** | **2006-2007** | **2005-2006** | **2004-2005** | **2003-2004** | **2002-2003** |
| **LIS85 Course (h)** ABCPassDFINC,NC,NPW Retention (i)Success (j) | **Fa10**114501600100%74% | **Sp11****9****4****8****0****0****8****2****2**94%64% | **Su11**84411310100%77% | **Fa09**75212700100%63% | **Sp10**133111210100%82% | **Su10**155200200100%92% | **Fa08**8320130577%59% | **Sp09**333111000 100%48% | **Su09**153010100100%95% | Not offered  | Not offered | Not offered | Not offered | Not offered | Not offered |
| **Webpage Hits** | 28,442 | Not gathered yet |
| **Students using after Hours Printing**  | Not gathered yet | Not gathered yet |
|  |  | **2009-2010** | **2008-2009** | **2007-2008** | **2006-2007** | **2005-2006** | **2004-2005** | **2003-2004** | **2002-2003** |
| **Study Rooms (# of Bookings)** | Not gathered yet | Not gathered yet |
| **Article Database Usage** (w) | Su10Not avail.Fall1029,061Sp1132,126**TOTAL****61,187** | Not gathered yet |
|  | **2010-2011** | **2009-2010** | **2008-2009** | **2007-2008** | **2006-2007** | **2005-2006** | **2004-2005** | **2003-2004** | **2002-2003** |
| **E-Book Searches****(data comes from Ebsco and Gale ebook collection)** | Not gathered yet | Not gathered yet |
| **Reference Transaction** | *Simple* *2757**Search* *2122**Total****4879*** *(m)* | *Simple* *3024**Search* *2318**Total****5342*** | *Simple* *3576**Search* *2125**Total****5701*** | *Simple 3495**Search 2348**Total****5843*** | *Simple 3276**Search 2749**Total* **6025** | *Simple 3019**Search 2704**Total* **5,723** | *Simple 4417**Search 2139**Total* **6,556** | *Simple 4862**Search 1642**Total* **6504** | Info. not avail. |
| **Gate Count (number of entrances and exits from front door) (d)** | *Su10**28,486**Fa10**168,503(n)**Sp11* *161,659****TOTAL:*** ***344,224*** | *Su09**31,500**Fa09**171,238**Sp10**173,617(l.)****TOTAL:*** ***358,867*** | *Su08**34,454**Fa08*163,748*Sp09*  172,092**TOTAL:****382,812** | **TOTAL:****346, 100** |  |  |  |  |  |
|  | **2010-2011** | **2009-2010** | **2008-2009** | **2007-2008** | **2006-2007** | **2005-2006** | **2004-2005** | **2003-2004** | **2002-2003** |
| Transactions – Circulating (b)(x)(y) | 4,245 | 3,879 | 3,008 | 3,068 | 3,080 | 3,663 | 5,762 |  See Total Circ below. |  See Total Circ below. |
| **Transactions – Reserve (b)(x)** | 36,024 (o) | 36,160 | 24,360 | 22,172 | 20,000 | 22,012 | 21,189 | Not avail. See Total Circ below. | Not avail. See Total Circ below. |
| **Transactions –****In House Usage (b)** | 4,735 | 4,112 | 3,806 | Not Avail. | Not Avail. | Not Avail. | Not Avail. | Not Avail. | Not Avail. |
| **TOTAL CIRCULATION** (Circulating items,Reserve items and Inhouse) (b) | 45,004 | 44,151 | 31,174 | 25,240 | 23,080 | 25,675 | 26,951 | 27,358 (e) | 28,954(e) |