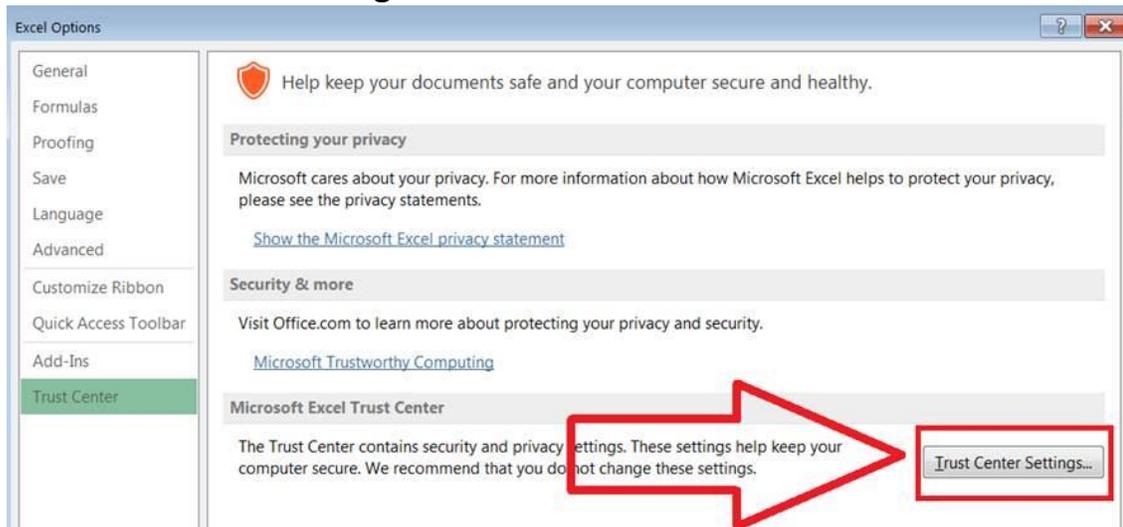
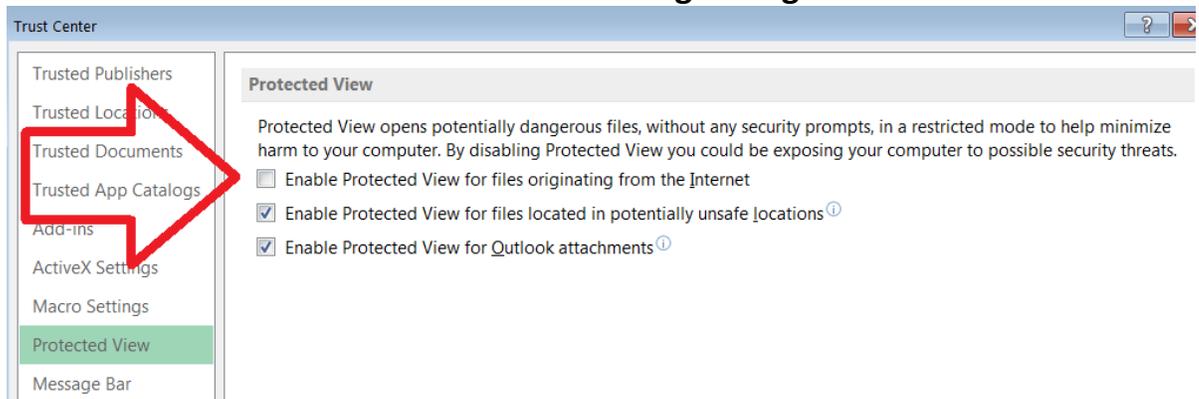


## How to Fix Blank Excel Documents Downloaded from PROMT

1. Open **Excel 2010/2013**
2. Click **File**
3. Click **Options**
4. Click **Trust Center**
5. Click **Trust Center Settings...** button



6. Click **Protected View**
7. Uncheck **Enable Protected View for files Originating from the Internet**



8. Click **OK**
9. Click **OK**
10. Close **Excel 2010/2013**
11. Open the Document
12. Click **Yes** on the Security pop-up (**Please notify the employee that they always have to click Yes on the pop-up**)
13. Data will now be displayed.